# HOMELESSNESS IN KING COUNTY



### **SUMMARY**

- 1. Data Walk
- 2. Continuum of Homelessness Programs
- 3. System Actors & Fragmentation
- 4. Example Jurisdictions



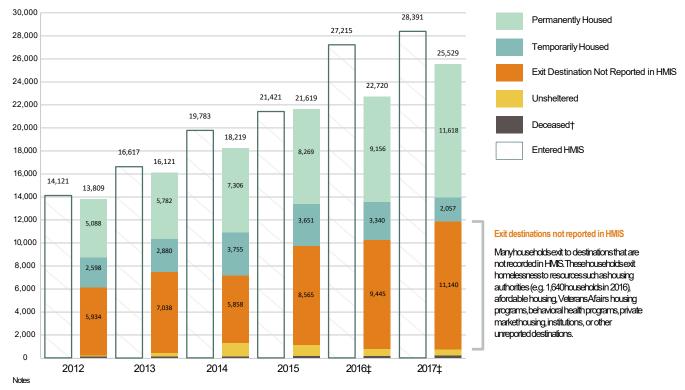
# DATA WALK





#### Approximate Number of Clients\* Entering and Exiting HMIS in King County, 2012-2017

Note: HMIS tracks only agencies funded with homeless fund sources. Other systems such as housing authorities help people exit from homelessness but do not record those exits in HMIS.



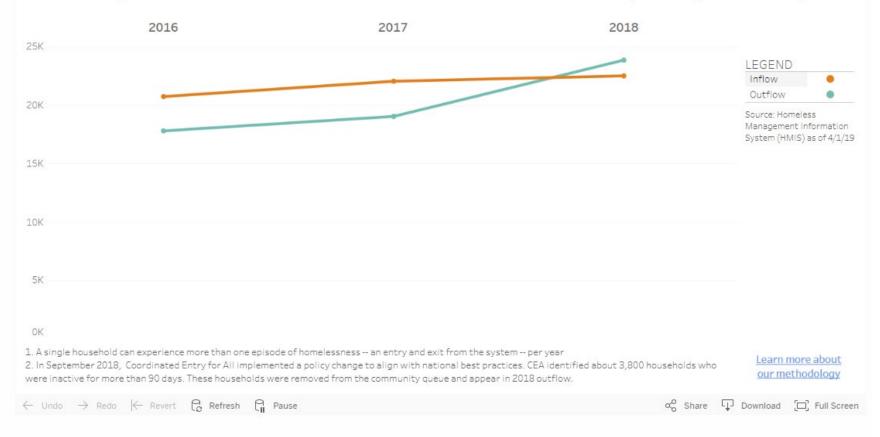
\* In 2016-2017 many households entered and exited HMS via Coordinated Entry for All (CEA). Each head of household completes one CEAtriage tool on behalf of their entire household, so it is not possible to determine the number of clients in each household, unless they subsequently enroll in a program in HMIS, at which time all household members are recorded. Wehave estimated the total number of clients in CEA-only households based on the average household size in HMIS.

+"Deceased" indicates that the head of household was deceased.

‡Coordinated Entry for All (CEA) launched in April 2016 and resulted in a large influx of households requesting homeless services (approximately 7,500 each in 2016 and in 2017 YTD).

#### **DATA DASHBOARDS**

How many household **entries** and **exits** are there in the homeless response system each year?



#### http://allhomekc.org/data-overview/#what-is-the-need

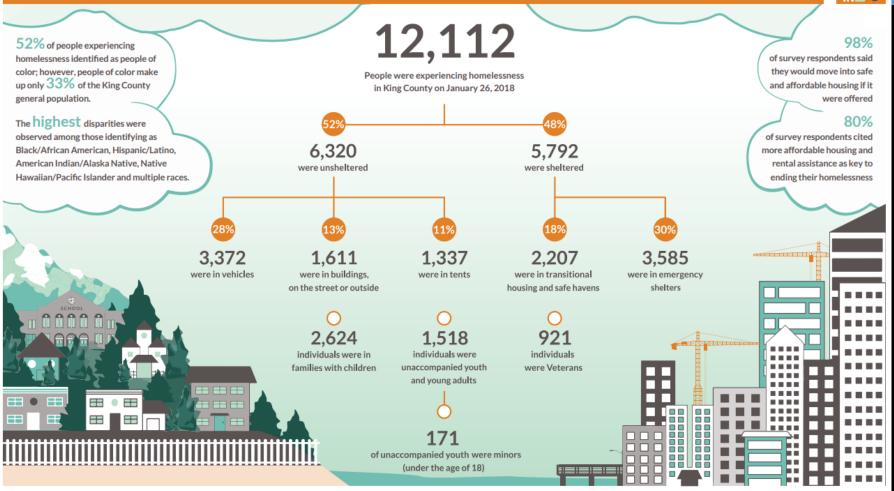


#### 5,228 PEOPLE (DOWN FROM 6,320) ARE LIVING UNSHELTERED IN KING COUNTY (2019)



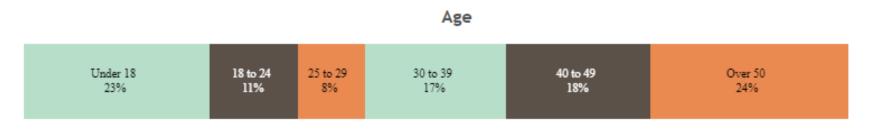


#### 2018 King County Point-in-Time Count Results



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#### Characteristics of persons experiencing homelessness



Young people identified themselves as LGBTQ at higher rates than other survey respondents – 28% of unaccompanied youth and young adults under 25 years old identified as LGBTQ, compared to 14% of other survey respondents.

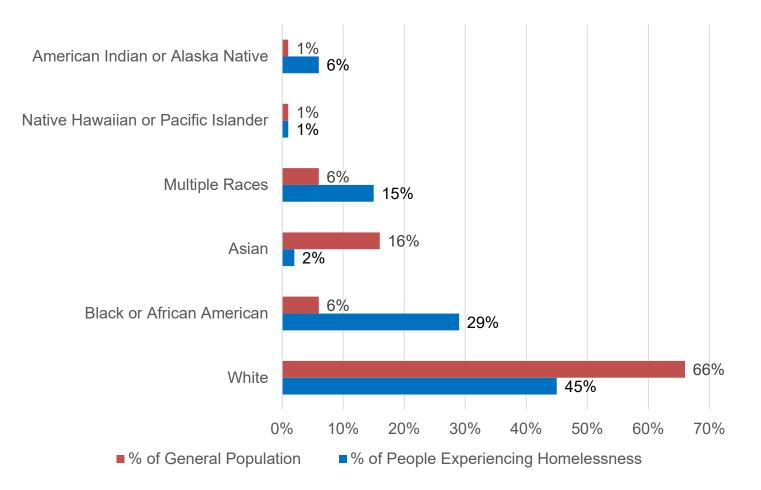
40% of survey respondents reported a history of domestic violence or partner abuse (7% reported active domestic violence).

Among all survey respondents, 58% of individuals identifying as LGBTQ; 54% of families with children; and 43% of unaccompanied YYA report histories of DV.

Source: 2018 Count Us In Data



#### PEOPLE OF COLOR DISPROPORTIONATELY REPRESENTED IN RATES OF HOMELESSNESS IN KING COUNTY (2018 DATA)



Source: 2018 Count Us In Data

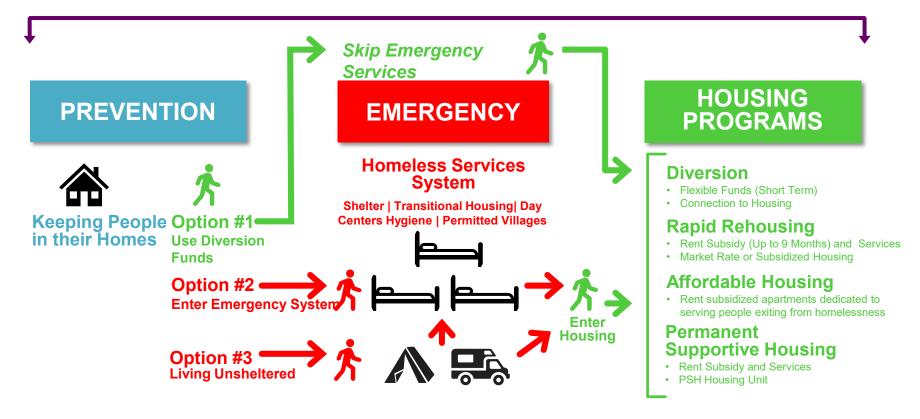
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# CONTINUUM OF HOMELESSNESS PROGRAMS



### **HOMELESS SERVICES SYSTEM**

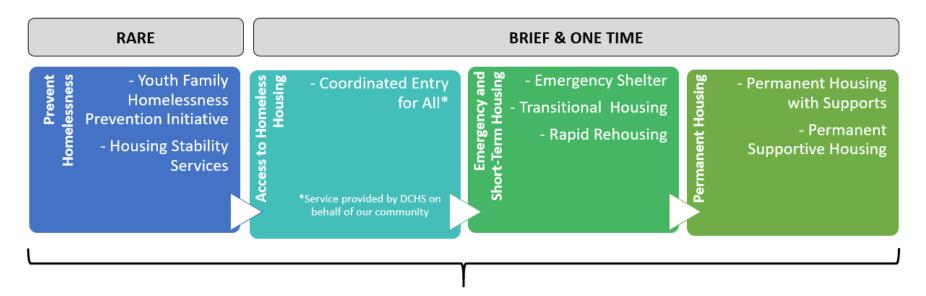
#### **Outreach and Case Management**



Source: Seattle Human Services Department

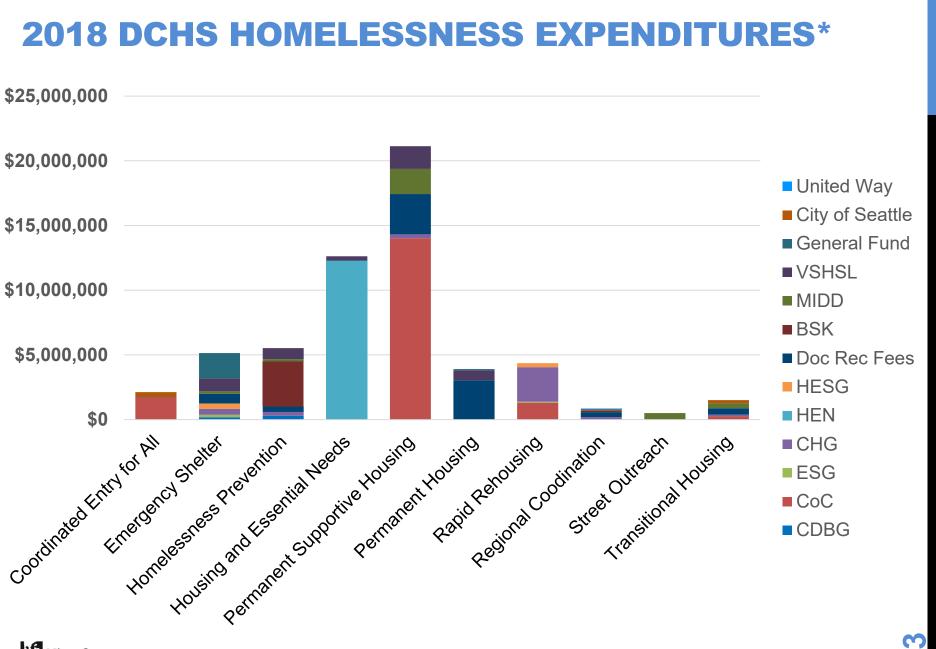


# KING COUNTY DCHS HOMELESSNESS INVESTMENTS



Working together with public and private funders in our region, and with All Home, King County strives to make homelessness rare in our community, and should homelessness occur, to make it brief and one-time.





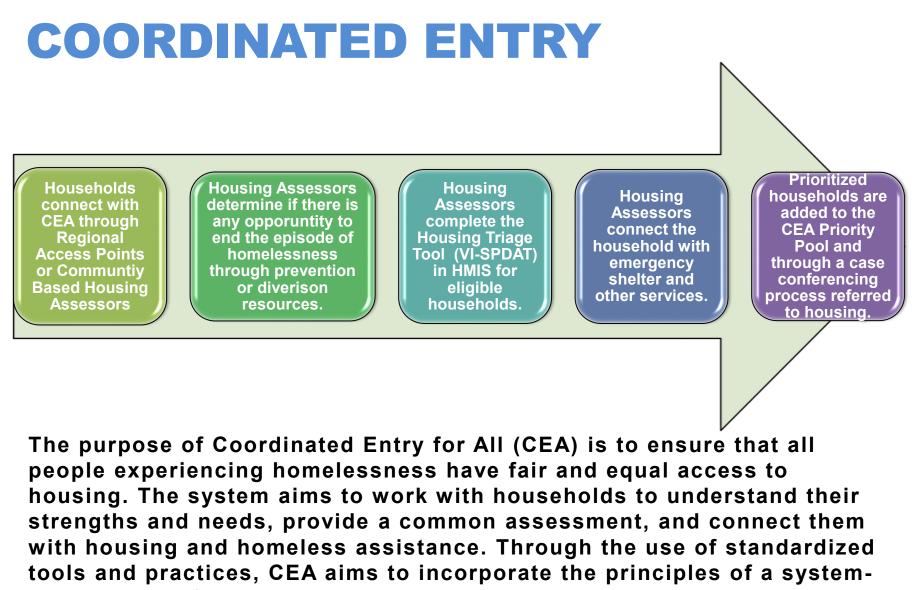
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### **OUR SYSTEM: ACCESS POINTS**



Coordinated Entry for All (Assessment & Services at RAPs/Mobile & Referral Specialists)





wide housing first approach and prioritize those with the highest service needs.

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## PAST RESPONSE – THE "CONTINUUM"

#### Emergency Shelter

Transitional Housing

Permanent Housing



### **A HOUSING FIRST COMMUNITY**

 $\checkmark$  The belief that all people are housing ready. Housing has: Low barrier or high access (screening in), no conditions, voluntary services with a commitment to high engagement

✓ Eligibility and screening policies do not create barriers to access needed resources

✓ Program staff know how to assist people to apply for and obtain permanent housing

✓ Policymakers, funders and providers plan collaboratively and align resources to ensure those resources are available to maximize housing choice for people who need it

✓ There exists a data-driven approach to prioritizing the most vulnerable people for housing assistance

✓ Unified, streamlined and user-friendly coordinated entry process to connect people with the most appropriate housing and services

✓ Eviction back into homelessness is avoided through the transfer of one housing solution to another if needed

### **HOUSING FIRST CONTINUUM**

















Reduce the number of people who experience homelessness by targeting our **prevention** resources Reduce the number of people who need shelter by utilizing **Diversion**  Increase the number of people who move into **permanent housing** and the time in which they do so

Functional Zero: When everyone who needs emergency assistance can receive it without waiting and exits to PH within 20 days

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# **SYSTEM ACTORS & FRAGMENTATION**



# **CONTINUUM OF CARE (COC)**

- Federally mandated body to coordinate federal funding and ensure compliance with federal law.
- Receives CoC funds from HUD
- Required to:
  - Ensure collection of homeless system performance data (a "Homeless Management Information System" or HMIS)
  - 2. Establish and operating a coordinated needs assessment and referral process ("coordinated entry")
  - 3. Perform analysis to identify gaps in regional homeless services needs.
- In King County, All Home is the CoC.
- All Home delegates collection and management of performance data to DCHS. DCHS is also in charge of operating Coordinated Entry assessment and referral process.



#### WHAT IS A CONTINUUM OF CARE?

"The Continuum of Care (CoC) Program is designed to promote communitywide commitment to the goal of ending homelessness; provide funding for efforts by nonprofit providers, and State and local governments to quickly rehouse homeless individuals and families while minimizing the trauma and dislocation caused to homeless individuals, families, and communities by homelessness; promote access to and effect utilization of mainstream programs by homeless individuals and families; and optimize selfsufficiency among individuals and families experiencing homelessness."

https://www.hudexchange.info/programs/coc/



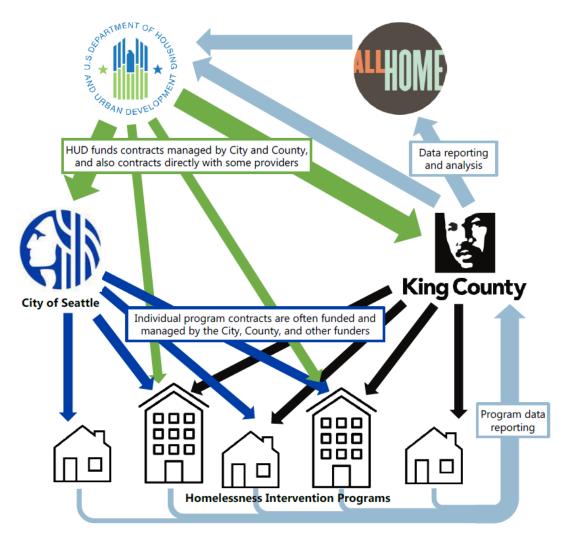
## **REGIONAL HOMELESSNESS FUNDERS**

- Federal: COC Funds, with contracts managed by King County or Seattle
- Housing Authorities: federal housing vouchers
- **King County** (DCHS): local levies, document recording fees and pass through of federal dollars
- Seattle and other cities': general funds, housing dollars
- Private Dollars: Philanthropy (United Way, Raikes Foundation, Gates Foundation, etc.), Businesses, Private Donors, Faith Community

"In the Seattle/King County region, local funders have made progress on setting consistent standards for provider performance across funder contracts. However, local funders have placed less emphasis on how relationships between programs affect system performance."

Source: KC Auditor. 2018.

#### **CONTRACTS HELD AND MONITORED BY A VARIETY OF ENTITIES**





#### **FRAGMENTATION IS A STRUCTURAL BARRIER TO SCALE & SYSTEMIZATION**

"...[D]iffuse authority still hinders regional homeless response. Separate funding and contracting processes burden homeless housing providers, and funder autonomy slows programmatic changes that would respond to community needs. ... All Home lacks the authority to unify local funders into an efficient and nimble crisis response system."

-King County Auditor, May 2018

"...meaningful progress on homelessness will require two things: Unified decision-making and accountability, as well as an ambitious plan to address this crisis."

"...our path forward must integrate decision making and accountability under one roof and unite us around a bold plan to solve this crisis."

-Marilyn Strickland, Greater Seattle Chamber of Commerce & Tricia Raikes, The Raikes Foundation, Dec. 2018

"Further consolidating Seattle and King County homeless services is a smart move.... This should streamline and improve services for people without a home or at risk of losing one. It should also reduce duplication of effort and misalignment between two entities spending nearly \$200 million a year." -The Seattle Times Editorial Board, Dec. 21, 2018

"...All Home does not have the authority to make and implement decisions. Its governance is designed to solicit input, identify problems, and discuss solutions. It can convene but cannot make critical decisions, so leading significant changes may not be possible as currently structured."

-Seattle/King County: Homeless System Performance Assessment. Sept. 2016. Focus Strategies.

"All stakeholders view the current approach to meeting the crisis needs of homeless families as fragmented and siloed." -Barbara Poppe and associates. Aug 15, 2016.



# EXAMPLE JURISDICTIONS



### PORTLAND







Executive Committee

(Multnomah County, Portland, Gresham, Home Forward, Meyer Memorial Trust, Portland Leadership Foundation, Portland Business Alliance, Coordinating Board Co-Chairs)

#### **Coordinating Board**

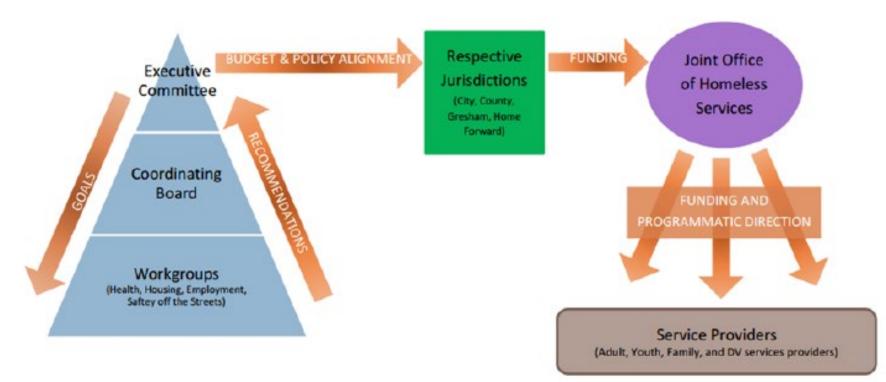
(People with lived experience, system providers, culturally specific organizations, housing, faith, business, public safety, education, DHS, healthcare, legal, advocates).



(CB and open to all community members)

# **PORTLAND (CONT.)**

Figure 1. A Home for Everyone Operational Flow



Note. Orange arrows indicate the active, transactional spaces in between entities.



## **PORTLAND (CONT.)**

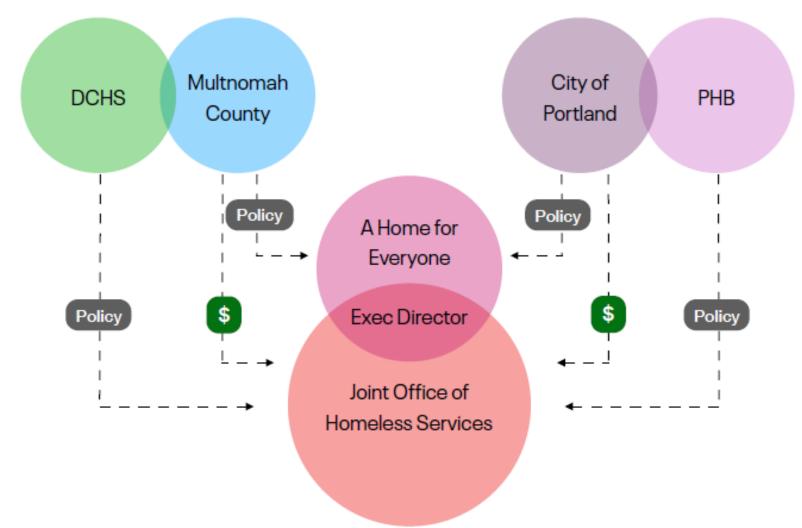
In 2015, the City of Portland and Multnomah County established a Joint Office of Homeless Services to streamline services and housing opportunities, which is housed with the county.

The Joint Office administers service contracts, conducts the point-in-time count, manages data systems, oversees data reporting and evaluation, monitors federal funding streams, and proposals for federal funding streams.

The Joint Office funds a nonprofit organization, A Home for Everyone, which coordinates policy-making and planning across governments and private-sector partners but does not lead implementation or manage services.



## **PORTLAND (CONT.)**

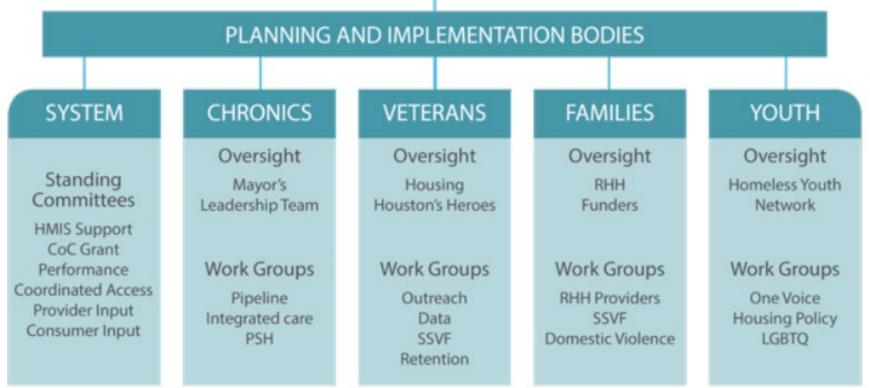




### HOUSTON

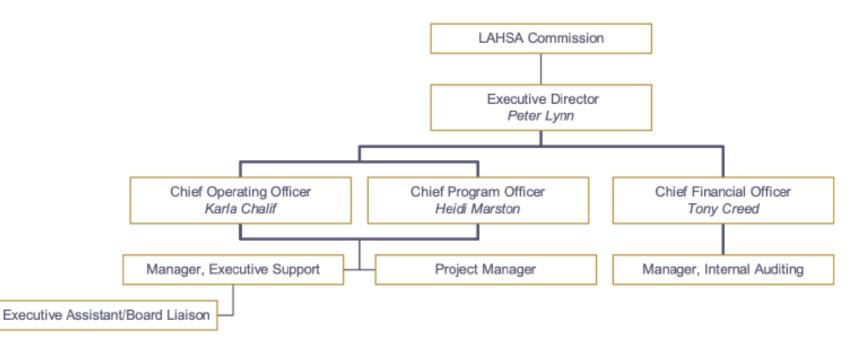
The Continuum of Care Steering Committee \*

(Primary Decision Making Body)



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## **LOS ANGELES**



LAHSA is governed by a politically appointed, 10-member Commission. Five members are selected by the County Board of Supervisors, and five are chosen by the Mayor and City Council. The Commission has the authority to make budgetary, funding, planning, and program policies.

