NIS

Homeless Service System Redesign: Priorities and Governance Board

OVERVIEW

Report: Regional Action Plan

CSH

REGIONAL ACTION PLAN

System Data
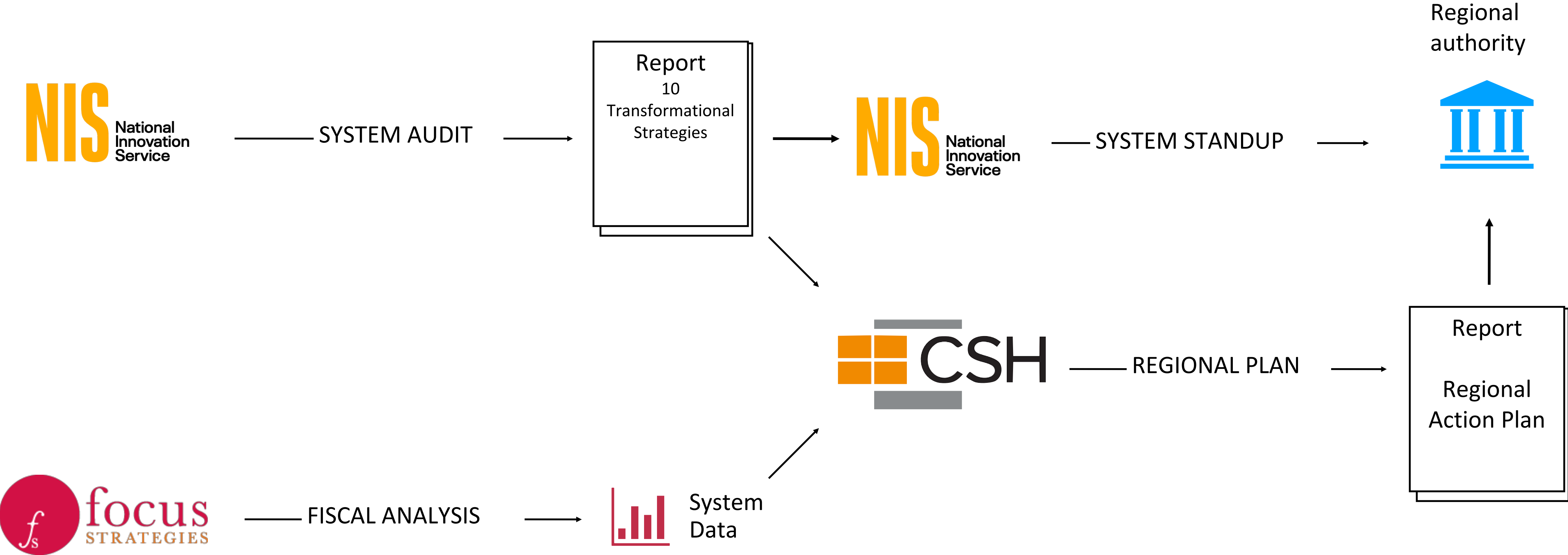
focus STRATEGIES

FISCAL ANALYSIS

Report: 10 Transformational Actions

NIS National Innovation Service

SYSTEM AUDIT

SYSTEM STAND UP

| AUG | SEP | OCT | NOV | DEC | JAN | FEB | MAR | APR | MAY | JUN | JUL | AUG | SEP |

OVERVIEW

NIS National Innovation Service — SYSTEM AUDIT → Report 10 Transformational Strategies → **NIS** National Innovation Service — SYSTEM STANDUP → Regional authority

Report 10 Transformational Strategies → **CSH** — REGIONAL PLAN → Report Regional Action Plan → Regional authority

focus STRATEGIES — FISCAL ANALYSIS → System Data → **CSH**

PROCESS

- NIS is connecting with people across the region to get input

- Examples of consulted groups: people experiencing homelessness, community coalitions, government agency staff, councils, and suburban community representatives.

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Today's Goals

- Outline the desired elements of a governing board
- Design board and governance structures
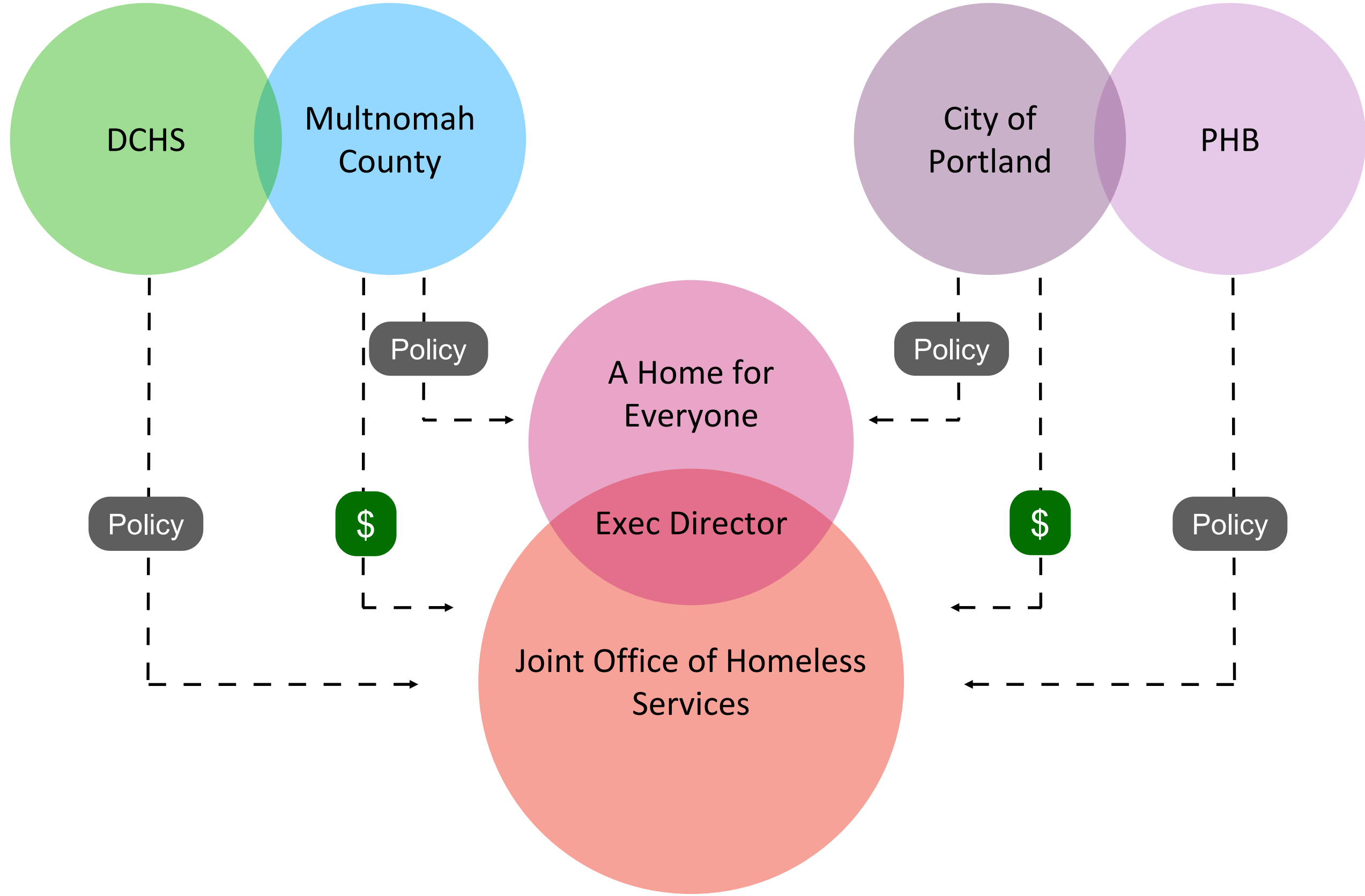
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YOUR answer

How will the regional authority be governed?
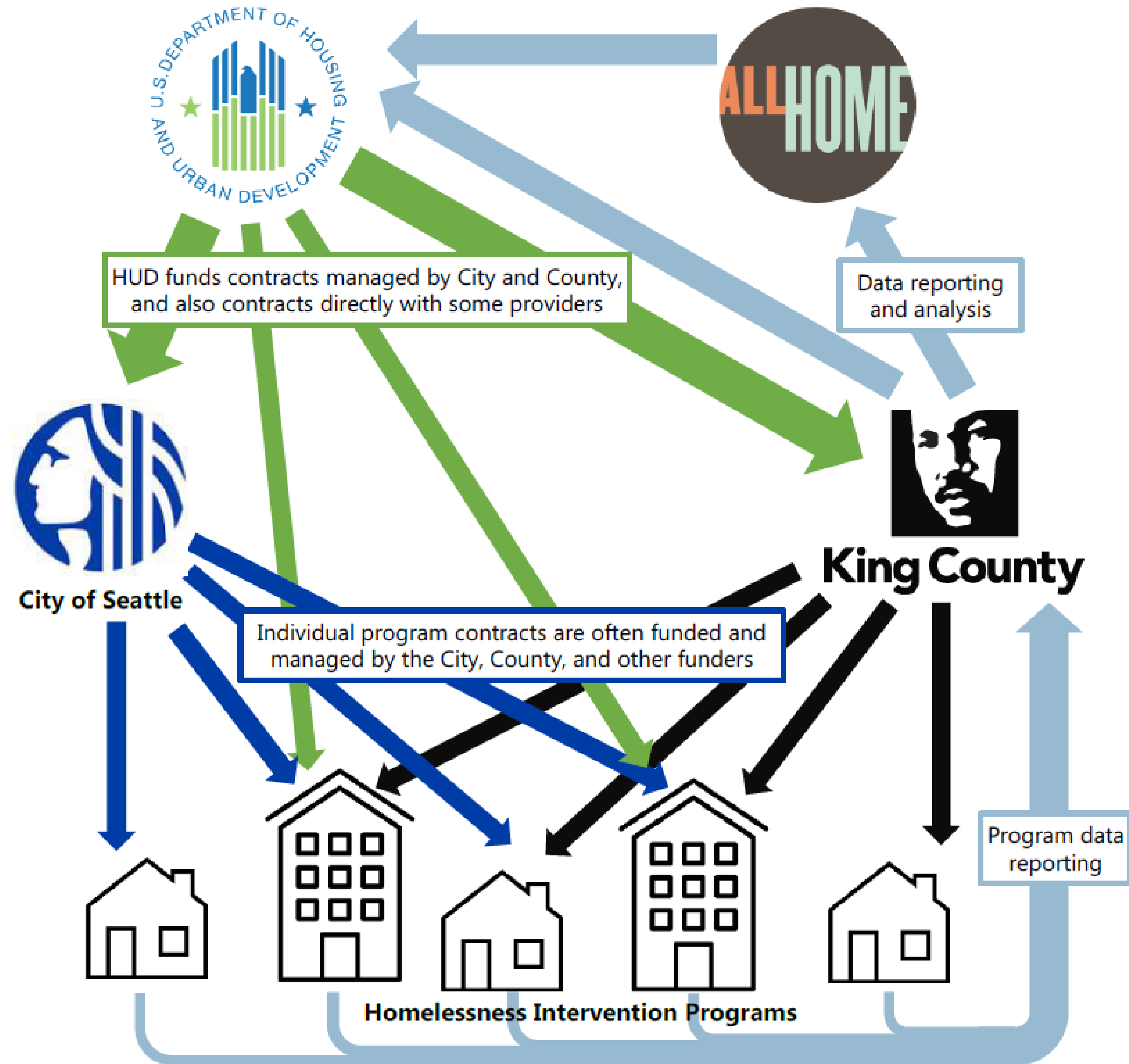
EXAMPLES
from other communities

PORTLAND

In 2015, the City of Portland and Multnomah County established a Joint Office of Homeless Services to streamline services and housing opportunities, which is housed with the county.

The Joint Office administers service contracts, conducts the point-in-time count, manages data systems, oversees data reporting and evaluation, monitors federal funding streams, and proposals for federal funding streams.

The Joint Office funds a nonprofit organization, A Home for Everyone, which coordinates policy-making and planning across governments and private-sector partners but does not lead implementation or manage services.

HUD funds contracts managed by City and County, and also contracts directly with some providers

Data reporting and analysis

Individual program contracts are often funded and managed by the City, County, and other funders

Program data reporting

City of Seattle

King County

Homelessness Intervention Programs

Source: King County Auditor, 2018

Executive Committee

(Multnomah County, Portland, Gresham, Home Forward, Meyer Memorial Trust, Portland Leadership Foundation, Portland Business Alliance, Coordinating Board Co-Chairs)

Coordinating Board

(People with lived experience, system providers, culturally specific organizations, housing, faith, business, public safety, education, DHS, healthcare, legal, advocates)

Community Advisory Forum	Resource Adv. Committee	Data & Eval.	System Adv. Groups	Policy Committees
(Consumers, providers)	(CB members)	(CB members & staff)	(HYOC, HFSC, DV)	

Policy Committees: Vets, Housing, Health, SOS, Econ. Opp.

(CB and open to all community members)
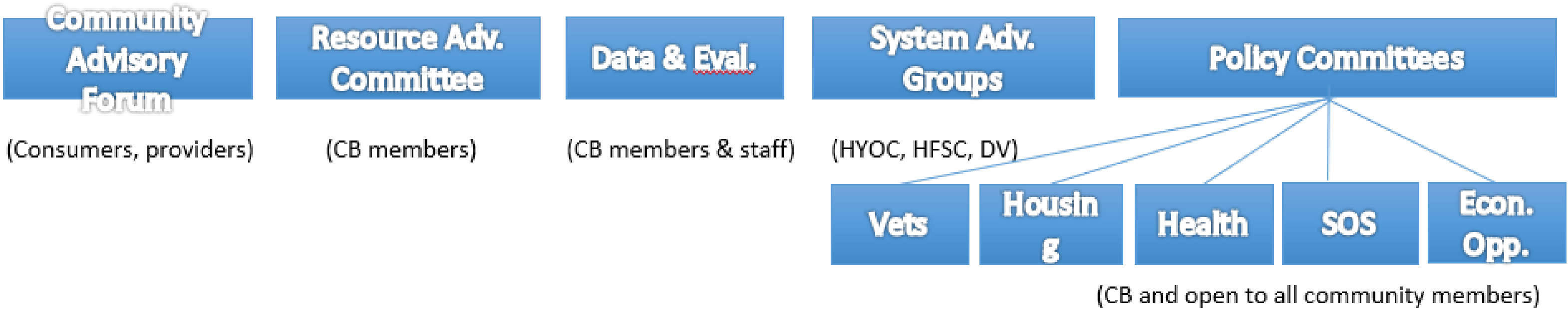
Figure 1. A Home for Everyone Operational Flow

Executive
Committee

BUDGET & POLICY ALIGNMENT

Respective
Jurisdictions
(City, County,
Gresham, Home
Forward)

FUNDING

Joint Office
of Homeless
Services

GOALS

RECOMMENDATIONS

Coordinating
Board

Workgroups
(Health, Housing, Employment,
Saftey off the Streets)

FUNDING AND
PROGRAMMATIC DIRECTION

Service Providers
(Adult, Youth, Family, and DV services providers)
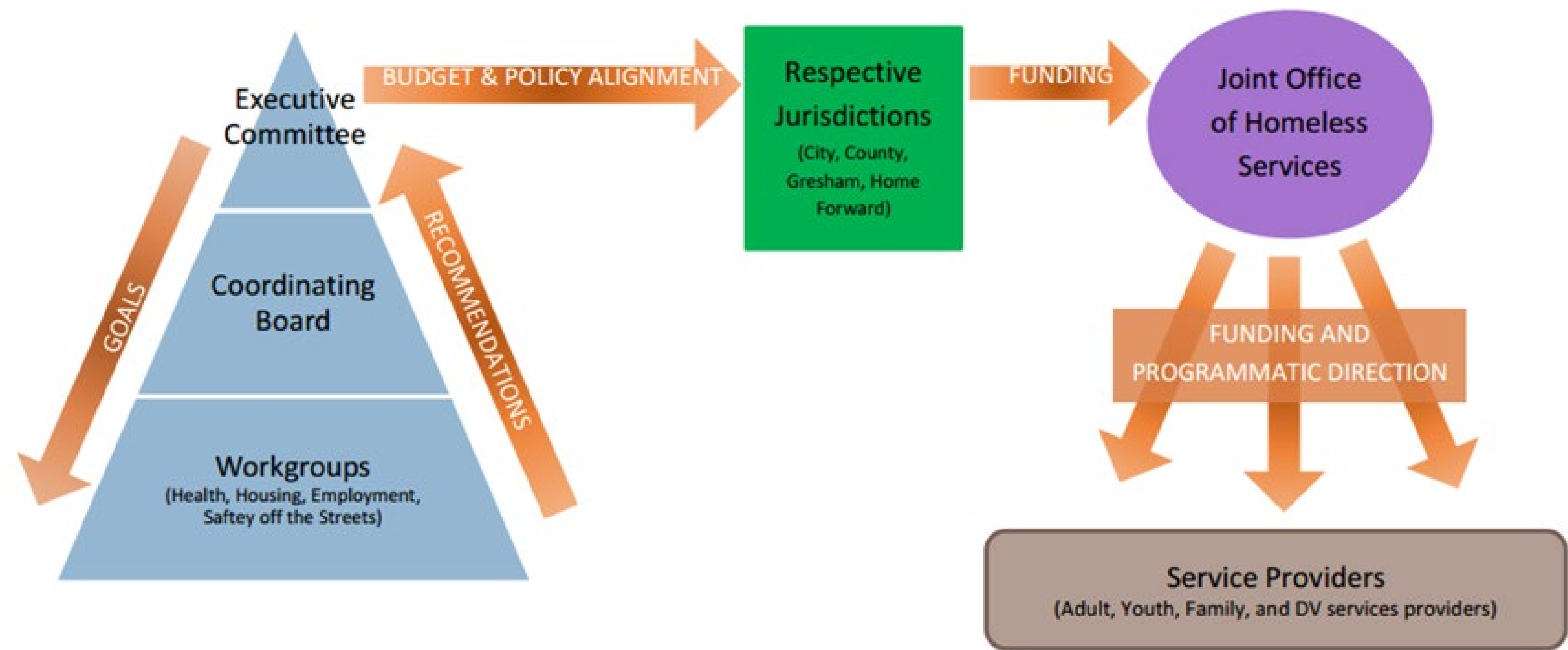
Note. Orange arrows indicate the active, transactional spaces in between entities.

The Continuum of Care Steering Committee *
(Primary Decision Making Body)

PLANNING AND IMPLEMENTATION BODIES

SYSTEM	CHRONICS	VETERANS	FAMILIES	YOUTH
Standing Committees	**Oversight**	**Oversight**	**Oversight**	**Oversight**
HMIS Support	Mayor's	Housing	RHH	Homeless Youth
CoC Grant	Leadership Team	Houston's Heroes	Funders	Network
Performance				
Coordinated Access	**Work Groups**	**Work Groups**	**Work Groups**	**Work Groups**
Provider Input	Pipeline	Outreach	RHH Providers	One Voice
Consumer Input	Integrated care	Data	SSVF	Housing Policy
	PSH	SSVF	Domestic Violence	LGBTQ
		Retention		

Los Angeles Homeless Services Authority
Organizational Chart
Executive Department

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                        ┌─────────────────────────┐
                        │    LAHSA Commission      │
                        └─────────────────────────┘
                                    │
                        ┌─────────────────────────┐
                        │   Executive Director     │
                        │      Peter Lynn          │
                        └─────────────────────────┘
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Chief Operating Officer	Chief Program Officer	Chief Financial Officer
Karla Chalif	Heidi Marston	Tony Creed

Manager, Executive Support	Project Manager	Manager, Internal Auditing

Executive Assistant/Board Liaison
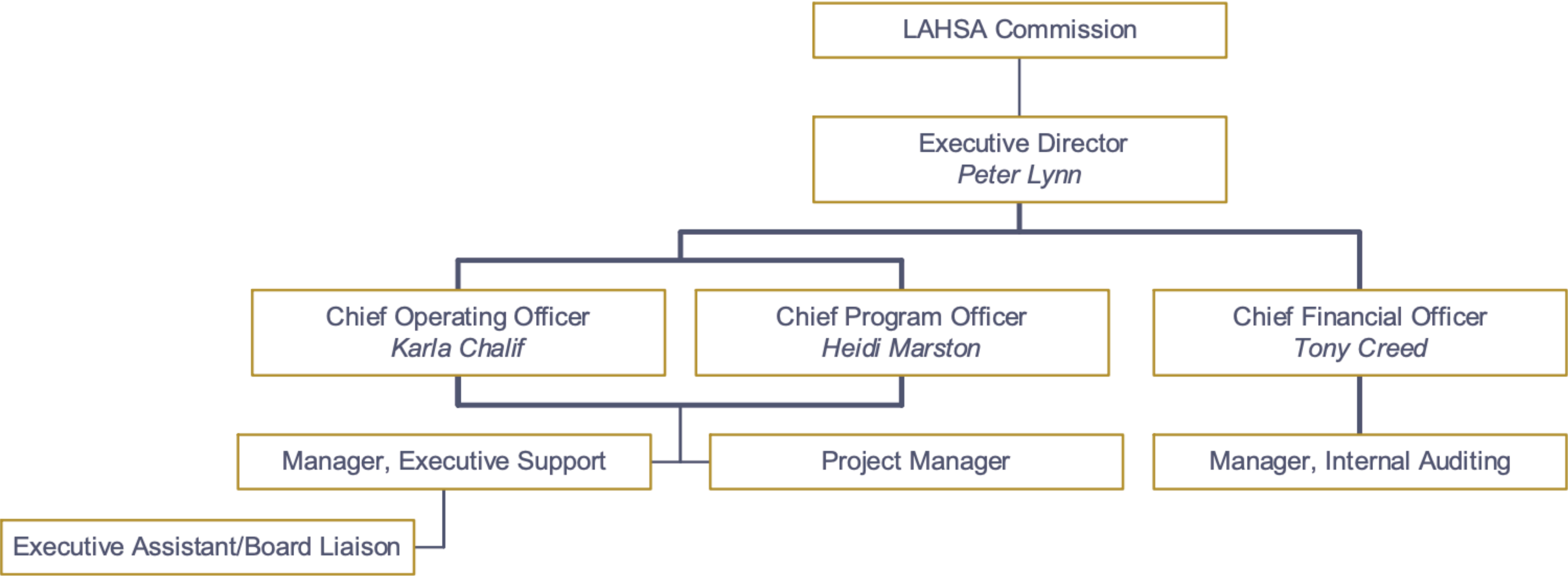
LAHSA Commission

LAHSA is governed by a politically appointed, 10-member Commission. Five members are selected by the County Board of Supervisors and five are chosen by the Mayor and City Council. Our Commission has the authority to make budgetary, funding, planning and program policies. Commission meetings are held at 9am on the fourth Friday of each month, except during November and December, when they are held on the third Friday of the month.

County Members

Confirmed by the Los Angeles County Board of Supervisors

Sarah Dusseault
Appointed by Supervisor Solis
🔖 Vice Chair

Noah Farkas
Appointed by Supervisor Kuehl

Lawson Martin
Appointed by Supervisor Barger

Irene Muro
Appointed by Supervisor Hahn

Jacqueline Waggoner
Appointed by Supervisor Ridley-Thomas

City Members

Confirmed by the Los Angeles City Council

Kelli Bernard
Appointed by Mayor Garcetti
🔖 Chair

Wendy Greuel
Appointed by Mayor Garcetti

Mitch Kamin
Appointed by Mayor Garcetti

Booker Pearson
Appointed by Mayor Villaraigosa

Kelvin Sauls
Appointed by Mayor Villaraigosa

What works
/
What doesn't work

✅

❌

- Small
- Technical expertise
- Decision-making

- Vague decision-making process
- Lack of transparency
- Large, rotating membership

King County + Seattle

DEFINING CRITERIA

5

What functions should the governing board hold?

e.g. policy-setting, metric development

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What are the characteristics of an ideal board?

e.g. size + representation

*sometimes it's helpful to start with what you don't want!

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What skills and knowledge do we need represented on the governing board?

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PROTOTYPING GOVERNANCE

5

With your criteria in mind, create your ideal board.

On each post-it, write the expertise it represents.
(each post-it represents a seat on the board)

e.g.

LIVED EXPERTISE	LIVED EXPERTISE	PUBLIC HEALTH	HOUSING

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5

Reflection Questions

- Does every seat contribute to the function of the board?

- Which expertise isn't represented on this board?

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Consider the additional functions that the system will serve and additional expertise that isn't represented on the governing board.

Create any additional boards.

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