

CEA - Policy Advisory

Meeting Summary

August 26, 2021 10:30 – 12:00pm

If we create a homelessness response system that centers customer voice, then we will be able to focus on responding to needs and eliminating inequities, in order to end homelessness for all.

Agenda Item	Notes
Welcome	<p>Members in attendance: Alex Ebrahimi, Alyson Moon, Arun Sambataro b.b. Jones (Co-Chair), Bill Hallerman, Christina McHugh, Christy Stangland, Lauren Nichols, Noah Fay, Rizwan Rizwi (Co-chair), Shanee Colston, Wayne Wilson,</p> <p>Absent members: Chloe Gale, Jeanice Hardy, Karen Taylor, Kate Speltz, Martha Sassorossi, Nawiishtunmi Nightgun</p> <p>Others present: Anna Strahan, Emily Reimal, Janelle Rothfolk, Olivia Haidos, Raphael Hartman, Skye Haeffele, Tianna Brave, Victoria Ewing, Yamina Gardner, Will Toasperm, Cindy Druschba,</p>
Introductions of Committee Members	Riz Rizwi asked for introductions
Guest Introductions and Reason for Attending the PAC	Riz Rizwi —Welcome; appreciation for guests and support staff. Olivia Haidos introduced new staff member Tianna Brave, Referral and Operations Specialist at CCS
Public Comment	<p>Cindy Druschba – You guys are the foundation for CEA and it's fascinating to see the work you're doing. I sent Alex something and he can decide to send them out later. I just found out about the 570 vouchers that went 25 out and people are being told to go to CEA, but the problem is the CEA definitions of homelessness and what King County told them they could be to be homeless to get a tenant voucher doesn't match. They could be at risk of becoming homeless and I know that's not the way CEA does, so that's going to be really sad for people that, you know, the elderly that are renting and are just prideful of paying the rent first and they suffer. They've been suffering for years and waiting for the shallow rent program and they'll see the King County definitions and go to see CEA and they'll say you're housed. That is really sad if those don't get used. I would like you to think about using them differently, you know. I have a feeling if people are chronically homeless, they're not going to know how to lease up. I just think and there's also the moving on strategy in the permanent supportive housing. These could have been used for that and from what I hear, we don't do the moving on strategy because we're the -- something to work program, but really, people can't be dropped in permanent supportive housing forever. These vouchers could have helped people to move on, but we don't set aside vouchers to help people move on. So, I'm just kind of sad. I wish there would have been some news about it. I don't know, were you guys asked how they should have been used because they're sending them to you?</p> <p>Both Shanee Colston and Alex Ebrahimi replied giving an overview of the process.</p> <p>Alex - There are four primary pathways:</p> <ul style="list-style-type: none">• CEA Prioritization• Provider Reverse Matching• DV System Matching• PSH Moving On <p>The RHA sent out memorandums of agreement to providers (74 or 76) to offer them the opportunity to agree to provide navigation services for people already in supportive housing and the one-year tenant support at minimum and permanent supportive housing. The RHA has been in communication with providers that have permanent supportive housing. The RHA and the public Housing Authority and King County Housing Authority entered memorandums of understanding that outlined the different categories of eligibility and the "at risk" category was not agreed upon.</p>

	<p>There will be more precise and concise information going out to the agencies and also to the public.</p> <p>Shanee - "I'm curious if there's been more information to the requirement related to following the reverse matching fills and CEA. I think I'm getting the term right. So, people, you know, DESC we have several shelters or programs that are encountering people living outside. If we're able to reverse match people to vouchers, there's a requirement that we provide receivers for a year which -- the principle makes all the sense in the world and I support it. My shelter team doesn't have the ability to do that, and I don't want that to be a barrier for people accessing these vouchers.</p> <p>Alex – Peter Lynn, the RHA Chief Program Officer, is working with the City of Seattle to leverage some of the funding that has been initially provided to provide services and supports for folk that is being matched. Alex will ask Peter to update the Committee on the status.</p>
<p>CEA Operations Updates</p>	<p>Alex Ebrahimi reported that he is creating anti-bias training available within the next couple of months. There will be workflow changes to assessments. Coordinated entry team is still short staffed.</p> <p>Olivia Haidos introduced Tianna Brave, Referral and Operations Specialist at CCS and indicated there will not be adjustments to schedule.</p> <p>ACTION: Alex will be finalizing anti-bias training for anticipated availability in October. Requesting PAC Members to join a subcommittee to look at the membership criteria and application process.</p>
<p>Data Update</p>	<p>Alex and Victoria Ewing reviewed Mobility Transfer as part of Coordinated Entry.</p> <p>ACTION: None</p>
<p>COVID-19 and Its Impacts on Daily Operations</p>	<p>Riz encouraged more public comment.</p> <p>Riz - "Is there information on how many people have attempted to get mobility transfers, and how many applications were denied or were unsuccessful? Also, how do people find out about mobility transfers currently?"</p> <p>Olivia responded - Data for how many people have requested is not available today but information about how providers access mobility requests or are aware of mobility requests, is in our policy and procedures manual on the website.</p> <p>Cindy Druschba – "One thing I noticed about mobility requests is, if you are an external fill, you can't even do that. And I know one landlord that will just call down and order up people from the shelter so they come in through external fills and then they realize it's an awful place and they want to move, and they can't because they didn't come in through as a CEA referral and that really, landlords need to stop doing those kinds of external fills. They shouldn't be going out and getting the homeless themselves if it's going to lock them out of all their services. I also noticed on the mobility request that the case manager has to approve of it. We have somebody -- I'm not picking on them. I like them, but they are so low skilled in turn over they don't even have time to sit down and fill one of those out. This is America. If I don't like where I live, I should be able to ask to move. The military lets you have tenant-based vouchers. It's only the poor homeless that have to be put 3 somewhere quickly and they have to stay there the rest of 4 their lives because they need permanent supportive housing. They haven't even tried out the program yet. But I did notice I really enjoy reading those annual statistic reports. And I notice that if you're an external fill you can't do a mobility request and that's a real hindrance like I said. If our permanent supportive housing is just bringing in people and bass passing CEA because that traps them at that location."</p>
<p>Closing / Next Steps</p>	<p>ACTION:</p> <p>Next meeting: Sept 22, 2021, 10:30 – 12:00 pm</p>

CEA PAC Agendas and Meeting Summaries: [CEA Policy Advisory Committee Meetings – Regional Homelessness Authority \(kcrha.org\)](https://kcrha.org)

Coordinated Entry for All (CEA) Policy Advisory Committee (PAC) is part of the All Home (Continuum of Care) structure, and is responsible for:

- Understanding the daily operations of CEA;
- Working with the Coordinating Entity to identify any policy implications in changes to daily operations;
- Approving policy and procedure recommendations from the Coordinated Entity to improve the efficiency and effectiveness of CEA;
- Conducting racial equity analysis when designing policy or when evaluating performance;
- Holding accountability and providing support to the Coordinating Entity for fulfilling CEA vision;
- Advising the Coordinated Entity based on CEA performance data including the 120 day review and stakeholder input; and
- Providing vision and overarching structure recommendations to the All Home Coordinating Board and supports approved solutions to moving forward.

Decisions and authority held at CEA PAC:

- Make and approve policy decisions that impact daily operations and decision making, but do not change the core vision of CEA affirmed by the All Home Coordinating Board;
- Create and/or recommend workgroups and/or focused “sprints” when CEA issues arise; and
- Develop recommendations and/or propose changes to Coordinating Board when issues of access, prioritization or structure arise.