## What's New in the Seattle-King County Rapid Re-Housing Model Guidelines?

Updated: February, 2020

## Bookmarks:

• Bookmarks on left side of your screen when viewing the pdf. Click on the arrow to the left of the bookmark to expand the details. Click on the bookmark to jump to that section.

## Throughout:

- Fairly extensive editing for clarity.
- Some sections moved for clarity.
- Took out outdated website links.
- Changed "case manager" to "housing advocate"
- Changed "funder" to "contract monitor"

## Specific changes:

- Added: "Depending on the situation, rental assistance can contribute to a variety of housing options, including an independent apartment, roommates, or shared housing with family or friends" (p.4)
- Added: "providing support for innovative housing options including roommates, or shared housing with family or friends" (p.5)
- Added: Housing Connector section (p.5)
- Added: "if move-in occurs on the 10<sup>th</sup> day of the month or after, the program pays the full prorated rent amount. The provider pays the full rent amount for the following month and then follows the rent calculation schedule as outlined below." (p.7)
- Added: "flexible funding for payment of expenses that directly help a household to obtain or maintain permanent housing. (Check with your contract monitor for what is allowable). (p.7)
- Update: Rental subsidy calculation: gave more time to increase rental share from 30% to 60% of income. (p.7)
- Updated to: "Service providers will need to request a rental assistance hardship prior to" ... (p.8)
- Added: Rental assistance hardship requests (p.8)
- Update: Updated language in section on case management. (p.9)
- Update: definition of progressive engagement (p.9)
- Added: "if possible, housing advocates accompany the potential resident through the initial application stages to ensure proper introduction to the landlord and application completion. (p.10)
- Added: "Rental and financial management training is made available as needed". (p.11)
- Update: mobility request funder pre-approval not required (please do inform your contract monitor). (p.12)
- Added: "Providers are requested to post openings no more frequently than five per week, with the goal of connecting more prioritized households to RRH and minimizing External Fills." (p.13)

- Added: "Domestic violence programs shall utilize the Domestic Violence Coordinated Housing Assessment and Placement (DVCHAP) process to fill their vacancies. This system runs parallel to Coordinated Entry for All (CEA) and can be accessed through DV providers." (p. 13)
- Updated to: "Enrollment in RRH and case management should begin immediately after the intake" ... (p.13)
- Added (for program exit date): "This date should fall after the end of any month where rental assistance was paid for that month" (p.14)
- Added: "for households with a second move-in date: Per HUD data standards you must exit households who lose their housing and become homeless and then enroll them into the program again to reflect the second move-in date" (p.14)
- Update: took out option of keeping household enrolled in HMIS for up to 60 days beyond last subsidy or case management date. (p.14)
- Added screen shot for the HMIS client entry screen showing where to enter move-in date. (p. 15)
- Added: reference to specific HMIS reports (p.15)
- Added: clarity that target outcome does not mean that RRH is a four month program. (p.16)
- Added: list of suggested trainings (p.17)
- Added: links to additional resources (p. 17)
- Updated: definitions of case management, exits to permanent housing, housing first, and progressive engagement (p.19)
- Updated: Took out columns for United Way and HHSF funding, added some clarifications and reformatted chart. (p.21)
- Updated: CoC funds can pay for monthly utilities up to allowance (p.21)
- Added: Attachment F: Rental Assistance Hardship Request (p.29)
- Updated: updates to forms. (p. 25-30)
- Updated: Added rows at bottom to calculate subsidy & client share at 30/40/50/60% income to rent. (RRH Subsidy calculation spreadsheet).