

King County Regional Homelessness Authority - Advisory Committee Meeting Notes

Date: October 5, 2022

Time: 2:00 pm - 4:00 pm

Welcome and Settling In - Role Call

First Name	Last Name	Present	Absent
Tamara	Bauman	x	
Kelle	Brown	x	
Jenna	Burgoyne		x
Leeze	Castro	x	
Shanee	Colston	x	
Brianna	Franco		x
Marvin	Futrell	x	
Kristi	Hamilton	x	
Marisol Tapia	Hopper	x	
Benjamin	Miksch	x	
Norine Hill	Oneida		x
Linda	Peoples		x
Kristina	Sawyckyj		x
Robin	Tatsuda		x
Karen	Taylor	x	
Sherry	Tillman	x	

Seven (7) Members Present - Quorum is not met.

Advisory Committee Acknowledge Shanee Colston, Karen Taylor, Marisol Hopper, Sherry Tillman - Quorum now met with Ten (10) members present

Land Acknowledgement - Kristi Hamilton

Review and Approve October Meeting Minutes (October 5th - Regular Meeting; October 14th - Special Meeting)

- Motion to approve by ___ and seconded by ___ - October's Advisory Committee Meeting notes are unanimously approved by Yea's - Zero Ney's - Zero Abstentions.

Public Comment

Application for New Members

Committee Member Kristi Hamilton asks who came up with that document. Co-chair Marvin Futrell responded; "for the Continuum of Care Advisory Committee, the document was used when "we" came on board, not sure if there were any major modifications made for us to use as we bring new members on".

Noted that reviewing the document as a committee idea, since we're trying to gain more people from the community, making sure the document is user-friendly for those who have language barriers.

Follow-up with Co-Chairs, Shanee Colston and/or Marvin Futrell. The Advisory Committee will review the New Members Application again at the next monthly Advisory Committee meeting.

Systems Performance Sub-Committee Updates- Tamara Bauman/Kristi Hamilton - Planning meeting took place 11/2/2022 at 10am. With the intention of sharing the application for joining the System Performance Committee with you all. Two months of work trying to get the questions down and think about who we want to recruit to join that subcommittee, ultimately it's anyone in the community that has an investment in ending homelessness.

Re: Stipend - who will be responsible for that - confirmed stipend for CoC board are \$30/hr paid thru LEC.

Concern regarding the SPC New Member Application and the CoC New member application do not align with one another. Co-Chair Shanee Colston wants to align both applications so that there is uniformity within the applications.

Feedback from the listening sessions: Addressing the actual time commitment for Board Members as the time commitment has increased, as we bring on new members, we want to make sure new members have the ability to commit to and in an equitable way.

Communication in regard to the number of applications, SPC not aware of many application, noted the application process would

Housing Command Center Update - Heidi Wiersma
Partnership for Zero:

- **Path to Permanent Housing:** Focused and coordinated resources on direct placement from street to housing, minimizing reliance on temporary shelter.
- **Place-based:** Initial target zone of Downtown Seattle, then scale based on resource availability.
- **Person-Centered:** Built on relationships and designed to help people meet needs
- **Emergency Response:** HUD Disaster TA team developing local capabilities using best-practices learned from responses to displacement from natural disasters like hurricanes.

Partnership for Zero Timeline

Nov. 2021 - Feb. 2022	March - May 2022	June - August 2022	Sept - Oct 2022	Nov - Dec 2022
Initial Plan Development Community Engagement with Service Providers, Lived Experience Coalition, Business Partners, elected officials	HCC - Co-Directors appointed Design Systems Advocates program and policies By Name List platform scoped &	Challenge Seattle Report calls for a Command Center Hiring and Onboarding System Advocates Progress updates to partners Ongoing	Housing Command Center begins operations with HUD support Systems Advocates fully staffed and operational Ongoing	Case planning & Service matching Ongoing Engagement with service providers People are permanently housed

Public Launch	in development Ongoing Engagement with Downtown Service providers	Engagement with service providers Request to HUD for emergency response assistance approved	engagement with services providers By Name List & dashboard in use	
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Housing Command Center: Actions

- Identify permanent housing units
- Identify eligible households
- Match the household to the housing units
- People have at least a 12 month lease

Prioritization

- Prioritize Downtown encampments based on multiple criteria
- Gather BNL data
 - BNL data collection is time-limited, expect completion by early October
- Gather documentation required for housing
- Prioritize people for housing using equity-based Coordinated Entry COVID criteria
- Get people housed

Housing Command Center

A collaborative program to establish real-time visibility across all of King County’s housing inventory and improve the speed of the move-in process.

Crisis Response Model - Partners with National Experts in disaster response to drive urgency and efficiency (e.g. Hurricanes Harvey & Florence).

Identify Inventory	Analyze Vacancies	Enhance Move-In Process
How many units & subsidies are available in King County?	How are they being utilized? Who are they?	What changes are needed to rapidly assess, match and house people?

Housing Command Center - Teams

<p>Leadership & Planning HUD, Lived Experience Coalition, KCRHA, City of Seattle, King County <i>Empowered to make decisions about available resources quickly</i></p>

Housing & Acquisition	Finance & Admin	Field Operations	Data	Comms
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Identify Units	Find the money	Identify Eligible Households	Identify Eligible Households	Share with the public
Landlord Incentives	Manage the contracts	Relationships	By Name List & HMIS	Build trust through transparency
Streamline Referral Pathways		Data Collection	Measure Progress	
		Prioritization		

System Advocates Role

- **Engage and collaborate** with providers Downtown
- **Map, Assess & Prioritize** encampments
- Create **By Name List** for encampments
- **Connect** with Coordinated Entry
- **Navigate** unhoused neighbors to housing and provide **ongoing support** for recovery and healing

Data

- **By-Name List (BNL)**
 - Engaged with over 693 people
- **310 Units Identified**
 - Mix of affordable and inclusive equity considerations and participant choice
- **Money: \$3.4 million approved for re-allocation**

Resources

- “We Are In” philanthropic collaborative: \$10M+ funding 40 system advocates
- Leverage City of Seattle Resources: \$17.4M
 - Resources coordinated through UCT: Trash mitigation, ROW clean-up, HOPE, storage, site inspection
- Publicly funded homeless programs managed by the KCRHA: \$223M in Seattle, King County, and State funding.
 - Outreach, Permanent Supportive Housing, Rapid Re-Housing

Landlord Incentives

Reduce screening criteria in exchange for incentive payment

- Landlord Benefits: Elimination of advertising costs, turnover reduction increase market tenancy consistency, on-time and direct payment of rent, conflict resolution and/or mediation.
- Community Benefits: Providing homes to unhoused neighbors will help restore private and public areas
- Leverage Existing Resources: Washington’s Damage Relief Program as part of the package

Five Year Plan - Jeff Simms

System Goal	Objective	Initiatives
Expand Capacity for Services and Supports	(1 - A) Stabilize front-line staff workforce in homelessness	Establish liveable wage requirements in new Requests

	services	For Proposals. ii. Evaluate for equitable frontline staff wages during monitoring visits with provider agencies. iii. Incorporate into Requests For Proposals, elements that support employee wellness including sign-on bonuses, vicarious trauma pay, and communicable disease exposure pay
1. Expand Capacity for Services and Supports	(1 - B) Increase Federal Funding for Services	i. Implement increased use of Foundational Community Supports (also known as Medicaid billing). ii. Evaluate and optimize the Continuum of Care portfolio. iii. Explore additional funding opportunities across federal fund sources to support homelessness response.
1. Expand Capacity for Services and Supports	(1 - C) Increase State and Local Funding for Services.	i. Contribute to the development of levies that will support homelessness services and housing. ii. Provide local jurisdictions up-to-date information for data-driven development of the homelessness response system, including recommendations and the commensurate investment required. iii. Increase financial support from the State
1. Expand Capacity for Services and Supports	(1 - D) Standardize and support increased practice of person-centered healing-based approaches for homelessness service providers	. Establish and institutionalize a Technical Assistance and Training Initiative that provides essential trainings that are conducted with a racial equity lens and a fundamental understanding of intersectionality and how racial identity shapes one's' life experiences for the following sub-populations: - Seniors and Older Adults - Survivors of

		<p>Gender-Based Violence and Intimate Partner Violence - Immigrants and Refugees - High Acuity Individuals - Veterans - LGBTQIA2S+ Individuals - People exiting incarceration - People Living with Disabilities</p> <p>Training sessions will also be designed to speak to the intersection of the aforementioned identities and how they are experienced by youth and young adults. *Lists of trainings will be outlined in appendices (NOTE: This initiative is also represented under 1-F) ii. Provide organizations with necessary funding and technical assistance to ensure obtention and use of language line and/or other language access tools. iii. Develop standards of best practices to be included in contract requirements in serving the needs of African American/Black communities, LGBTQIA2S+ single adults, immigrant and refugees, Native American, people living with disabilities and people exiting incarceration. iv. Develop and implement a LGBTQIA2S+ service provision audit. v. Enhance and improve emergency services wrap-around level of support to incorporate: a) Senior-specific programming and medical equipment that supports and is responsive to the needs of aging communities. b) Programming for families to include elements and amenities that cultivate a feeling of comfort, safety, and support. c) Staffing and resources to support integrated or pop-up clinics to support</p>
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		<p>healthcare and veterinary needs. d) Elements that support therapeutic environments to support high acuity individuals.</p> <p>vi. Evaluate programmatic requirements and establish ways to create more programmatic flexibility to better meet the needs of program participants.</p>
<p>1. Expand Capacity for Services and Supports</p>	<p>1 - E) Grow and diversify portfolio of service providers.</p>	<p>. Given the disproportionate trends in homelessness experienced by people within Black and Indigenous communities, provide increased capacity building support to organizations that are staffed by and serving these disproportionately impacted communities to support their entrance into homelessness services/response work. ii. Establish an equitable procurement process. iii. Secure funding to support increasing the provider portfolio to support additional programs.</p>
<p>1. Expand Capacity for Services and Supports</p>	<p>(1 - F) Increase capacity building support for agencies positioned to provide culturally aware and responsive care</p>	<p>i. Establish and institutionalize a Technical Assistance and Training Initiative that provides essential trainings that are conducted with a racial equity lens and a fundamental understanding of intersectionality and how racial identity shapes one's' life experiences for the following sub-populations: - Seniors and Older Adults - Survivors of Gender-Based Violence and Intimate Partner Violence - Immigrants and Refugees High Acuity Individuals - Veterans - LGBTQIA2S+ Individuals - People exiting incarceration -</p>

		<p>People Living with Disabilities Training sessions will also be designed to speak to the intersection of the aforementioned identities and how they are experienced by youth and young adults. (Also see 1-D) *Lists of trainings will be outlined in appendices ii. Convene opportunities for providers to share experiences and expertise with each other to institutionalize a culture of experience and skills sharing among providers iii. Regularly monitor and evaluate level and scale of provider portfolio that is held by organizations and programs designed to support the needs of African American/Black, LGBTQIA2S+, immigrant and refugees, Native American, people living with disabilities and people exiting incarceration.</p>
1. Expand Capacity for Services and Supports	(1 - G) Develop capacity for a Severe Weather emergency planning and response that meets the needs of people experiencing homelessness	<p>i. Deploy coordinated severe weather response that flexibly incorporates innovative practices and responds to emerging needs.</p>
		<p>ii. Secure partnerships and resources that are ready to deploy during Severe Weather events iii. Design model with severe weather partners focused on how to improve a guests' connection to services beyond the severe weather event.</p>
2. Reduce Racial Disproportionalities in Homelessness	(2 - A) Ensure equity in service provision	<p>i. Provide organizations with necessary funding and technical assistance to ensure obtention and use of language line and/or other language access tools. (Also see 1 - D) ii. Develop tailored approaches</p>

		<p>and pathways for immigrants and refugees who are accessing services that take into account the varying levels of programmatic eligibility dependent on documentation.</p> <p>iii. Partner with LGBTQIA2S+ organizations to build a resource inventory of programs and services specific to serving this population for homelessness service provider community to use when directing individuals to other supportive services.</p> <p>iv. Expand and support equity partner agencies in accessing HMIS.</p> <p>v. Expand CE assessors to increase housing assessments while people are incarcerated.*</p> <p>vi. Expand and pilot programs created by providers serving disproportionately impacted communities that have a tailored focus to serve those who are African American/Black, immigrant and refugees, Native American in deep acknowledgement of how one's life experience is altered based on the intersecting identities they may hold including but not limited to gender, sexuality, ability, and nation of origin.</p> <p>vii. Advocate at the state and federal level to reduce/eliminate existing barriers to access housing due to criminal record and institutionalization.</p>
<p>2. Reduce Racial Disproportionalities in Homelessness</p>	<p>2 - B) Improve data collection methodologies to better account for the scope and nature of homelessness experienced by African American/Black, LGBTQIA2S+, immigrant and refugees, Native American to further inform</p>	<p>dedicated research resources to populations that are historically considered invisible/not represented in federal race-reporting categories.</p> <p>ii. Review existing data collection practices and build out the data infrastructure in order to:</p>

	<p>program evaluation practices</p>	<p>identify relevant data points, measure, report, and update on the prevalence of youth and young adult homelessness, with specific attention paid to the programmatic needs of Trans, disabled, and gender non-conforming youth from these communities. iii. Develop in partnership with Native American service providers inquiry and evaluation methods rooted in Indigenous methodology to further inform performance measurement practices. iv. Improve data collection methods regarding how LGBTQIA2S+ single adults and people living with disabilities experience homelessness and access services.</p>
<p>3. Consolidate Homelessness Response System and improve system accountability to people experiencing homelessness</p>	<p>(3 - A) Consolidate and streamline funding for homelessness services</p>	<p>i. Sign Sub-Regional Interlocal agreements with North King County, East King County, South King County to pool funding ii. Oversee all regional severe weather contracts for severe weather response for those living unsheltered to support a centralized response during severe weather events including but not limited to severe cold, snow, severe heat, and smoke.</p>
<p>3. Consolidate Homelessness Response System and improve system accountability to people experiencing homelessness</p>	<p>(3 - B) Increase supportive transitions for individuals who are exiting King County jails and the Northwest Detention Center who are in need of homelessness services</p>	<p>i. Expand housing resource organizations that specialize in serving people with experiences of incarceration. ii. Expand CE assessors to increase housing assessments while people are incarcerated. iii. Including in contracts specialized knowledge around carceral system navigation in every service provider agency iv. Advocate at the state and</p>

		<p>federal level to reduce/eliminate existing barriers to access housing due to criminal record and institutionalization. v. Improve communications and connections with jail release planners. (NOTE: The Village of Hope and community partners are still slated for review 10/26 and 10/31 to provide feedback, this area has been largely staff generated to date)</p>
<p>3. Consolidate Homelessness Response System and improve system accountability to people experiencing homelessness</p>	<p>(3 - C) Develop, refine, and tailor processes of the Ombuds Office to further provide support to those seeking accountability</p>	<p>Develop in partnership with impacted communities tailored grievance processes for the following subpopulations: - LGBTQIA2S+ Individuals - People Living with Disabilities - Immigrants and Refugees - Youth and Young Adults ii. Develop and implement an equitable communication strategy so individuals experiencing homelessness are aware of how to access the Ombuds Office iii. Report annually on grievances filed and resolved, demographics of those who have filed grievances to measure the impact of various subpopulations and identities of those who have accessed services.</p>
<p>3. Consolidate Homelessness Response System and improve system accountability to people experiencing homelessness</p>	<p>(3 - D) Increase supportive transitions for individuals who are accessing or exiting emergency rooms and healthcare systems</p>	<p>i. Strengthen data connectivity with regional hospitals ii. Enhance King County emergency room medical social workers' knowledge of homeless resources. iii. Improve communications and connections with hospital social workers around discharge planning</p>
<p>Consolidate Homelessness</p>	<p>(3 - E) Increase accountability</p>	<p>i. Work with King County</p>

<p>Response System and improve system accountability to people experiencing homelessness</p>	<p>and transparency to community partners representing disproportionately impacted and underserved communities.</p>	<p>Disability Consortium over the next five years to advise and inform KCRHA's work. (Additional Initiatives Under Development)</p>
<p>4. Reduce Unsheltered Homelessness</p>	<p>(4 - A) Expand Housing to Meet the Need **Housing Modeling Figures set as sub-objectives here**</p>	<p>i. Secure funding to develop and scale temporary housing models. a) Medical Recuperation b) Substance Use Recovery c) Vehicle Safe Parking d) RV Safe Parking e) Tiny Homes f) Emergency Housing ii. Secure funding to develop and scale permanent housing models. a) Permanent Supportive Housing b) Long-term Care c) Supported Employment d) Shallow Subsidy e) RV Park f) Shared/Communal Housing g) Voucher Bridge h) Affordable Community Housing *Including content under this section that clarifies roles in development of these housing types iii. Clarify allocations and plan for development of temporary and permanent housing models in sub-regional implementation plans.</p>
<p>4. Reduce Unsheltered Homelessness</p>	<p>(4 - C) Improve longitudinal navigation and support of veterans services for folks who are experiencing homelessness.</p>	<p>i. Support efforts towards a centralized response to veterans homelessness in partnership with King County Veterans Program and the VA wherein all resources for veterans experiencing homelessness are accessed through CE to support clarified pathways to services and housing. ii. Develop and partner to provide training sessions and videos for providers to educate about veteran's supportive services to non-veterans specific</p>

		<p>emergency services programs staff effort to ensure veterans experiencing homelessness are accessing all opportunities available tied to veterans status. iii. Conduct an interview study focused on veterans in King County who are currently experiencing homelessness. iv. Support increased participation of veterans with lived experience in Veterans</p>
		<p>Operational Leadership Team space and other Veterans systems spaces. v. Conduct an equity analysis of the Veterans By Name List. vi. Provide data analytics and evaluation support to the Veterans Operational Leadership Team (VOLT) to support data-driven decision-making.</p>
<p>4. Reduce Unsheltered Homelessness</p>	<p>(4 - D) Improve housing and wrap-around support for high acuity individuals.</p>	<p>i. Partner with the behavioral health sector to support expansion of high acuity emergency shelter and housing programs. ii. Enhance the therapeutic environment of existing and new spaces designed to support high acuity individuals. iii. Partner to support a bi-annual cross-systems convening to ensure better communication, coordination, education and information sharing across our homelessness response system for high acuity individuals. iv. Develop a resource page for service and system providers that includes online training, education and up to date information pertaining to high acuity individuals. v. Develop a working group including County and State partners to examine Ricky's Law/Involuntary</p>

		Commit practices to address needs of high acuity individuals in crisis
5. End Unsheltered Homelessness for Families and Children in King County	(5 - A) Improve system-level connections between health care systems, school systems, child welfare systems, prison systems to improve wrap-around support for families with children experiencing homelessness.	i. Conduct In-Reach into Hospital Systems: Prevent Families with Sick Children from Becoming Homeless ii. Improve data connection between homelessness system and school districts. iii. Advocate for changes on state level federal and state-level iv. Strengthen partnerships and communication pathways with McKinney Vento contacts within King County school districts
5. End Unsheltered Homelessness for Families and Children in King County	(5 - B) Expand and pilot programmatic interventions rooted in evidence-based practices tailored to address the needs of families with children experiencing homelessness.	i. Implement cash transfer program for families with children ii. Invest to transform emergency services programming for families to include elements and amenities that cultivate a feeling of comfort, safety, and support. iii. Expand and implement new forms of outreach to reach more families at risk of experiencing homelessness
End Unsheltered Homelessness for Families and Children in King County	(5 - C) (Still under development)	TBD
6. End Homelessness for Unaccompanied Youth and Young Adults	(6 - A) Ensure that all Youth and Young Adults particularly undocumented, disabled, Black,	i. Map Youth and Young Adult homelessness and supportive services services by
Adults	Indigenous, Trans and gender non-conforming youth, have geographic access to homeless services (drop-in, emergency shelter, employment/education, and housing)	neighborhood/school area to identify gaps in service, particularly in low-income communities and communities of color. ii. Engage community to determine need in underserved areas as resources

		are brought online. iii. Develop strategies to bring services online in needed areas as identified through community engagement
6. End Homelessness for Unaccompanied Youth and Young Adults	(6 - B) Develop a coordinating body, supported by KCRHA, to coordinate cross-system alignment and strategy	. Stand up Functional Zero Action Team, modeled off the Partnership for Zero model, ensuring the team includes front-line YYA providers and YYA with lived experience. ii. Develop team of YYA System Navigators to be tasked with working in the community to capture above data on a regular basis
6. End Homelessness for Unaccompanied Youth and Young Adults	(6 - C) Expand and support an array of housing and programmatic interventions that are attuned to the developmental needs of Youth Young Adults, based on evidence-based/best practices, and are tied to identified housing/service needs and gaps	i. Explore feasibility and invest in innovative and proven interventions, such as Direct Cash Transfers. ii. Review shelter and housing rules eligibility standards that could allow for differential treatment iii. Update previous YYA gaps analysis to inform current system modeling & cost analysis to identify housing and service gaps throughout King County

Special Advisory Committee Meeting for 11/16/2022 to discuss 5 Year Plan - A workshop. Moved by Karen Taylor Second by Marvin Futrell. Roll Call Vote Taken. 5 Year Plan workshop motion passes with 9 Yey's, Zero Nays and One Abstention.

5 Year Plan Workshop - (Special Mtg. 11/16) - Role Call

First Name	Last Name	Yey	Nay	Abstain	Absent
Tamara	Bauman	x			
Kelle	Brown	x			
Jenna	Burgoyne				x
Leeze	Castro	x			
Shanee	Colston				
Brianna	Franco				x
Marvin	Futrell	x			
Kristi	Hamilton	x		x	

Marisol Tapia	Hopper	x			
Benjamin	Miksch	x			
Norine Hill	Oneida				x
Linda	Peoples				x
Kristina	Sawyckyj				x
Robin	Tatsuda				x
Karen	Taylor	x			
Sherry	Tillman	x			

Meeting adjourned. Next meeting, December 7, 2022 2:00pm - 4:00pm

