

What is the Need?

In one year, **53,000 people** experience homelessness in King County.

This number is much larger than we previously understood.

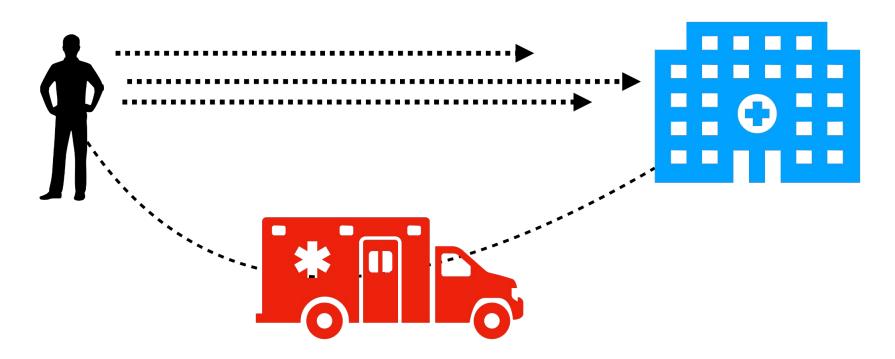
Our system does not currently have the resources to meet this need.

The need is greatest among Black and African American, Native and Indigenous, Trans and Gender Non-Conforming people.

What is the system capacity?

- **Housing:** The system has a total of 12,644 units of Permanent Supportive Housing, Rapid Rehousing or Vouchers.
- **Shelter:** 6,464 people were sheltered on one night in January 2023; this means our shelters are 91% full.
- **Gap:** To move 53,000 people inside, we would need to create 18,200 units of temporary shelter or housing by 2027.

KCRHA is the crisis response system



Key Elements of the Plan:

- 1. Unifies and coordinates funding and policy.
- Improves system-wide efficiency, effectiveness, and accountability.
- 3. Invests in policies and programs with proven outcomes.

Budget Constraints:

This plan operates within KCRHA's current budget.

- Our system moved 5,600 households into permanent housing in 2022, an increase over the previous two years.
- We expect to house even more people in 2023.
- But, additional resources would be needed to respond to all 53,000 people experiencing homelessness.

What success looks like:



Every service provider has what they need to do the work well.



All service providers are connected and coordinated to be efficient and effective.



Multiple systems work together to prevent homelessness.

Less unsheltered homelessness.

With Service Providers



- Build on what service providers are already doing well.
- Support best practices.
- Fund the programs that people want.
- Pay fair wages to workers.

With the Network of Service Providers



- Measure progress for accountability.
- Collect better data and use it to match people to services.
- Coordinate as a team to be more efficient.
- Increase use of federal social programs.

Across Systems



- No wrong door to accessing services.
- People can get the help they need, because systems like homelessness, health, education, foster care and employment are working together to prevent homelessness.

We will know we are successful when:

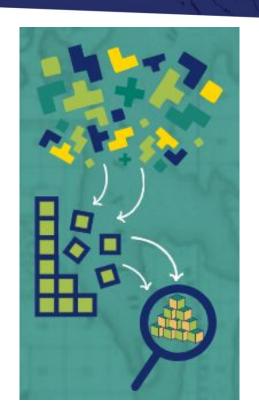
- We have **more** shelter beds and housing options to direct people to.
- People have the services they need and can move through the system quickly.
- Fewer people return to living outside after shelter.
- More people are **permanently housed**.

Transformative Change:

Year 1: Build the infrastructure

Years 2 and 3: Planning and Executing System Re-Bid

Years 4 and 5: System Impacts + Continuous Improvement



Years 1-2 Actions:

- **Streamlining the contracting process** to ensure timely and reliable collaboration with service providers.
- Optimizing existing funding in our current budget by restructuring and re-procuring service contracts.
- Leveraging federal funding, including use of Medicaid funds, and advocacy with federal partners for expansion of housing investments.
- Increasing capacity for services like outreach, shelter, and emergency housing when funding is available.
- **Improving data** and dashboards, including better information about populations disproportionately impacted.

Years 1-2 Actions:

- Developing a **real-time bed availability** tool so all service providers can match people to beds faster.
- Improving wrap-around supports to people with behavioral health needs through partnership.
- Improving severe weather response across all sub-regions.
- Increasing support and funding for BIPOC organizations.
- Developing programs in partnership with Youth and Young Adults.
- Continuing to refine the pilot of the **Housing Command Center** model of emergency management response to unsheltered homelessness.

What will be different?

- Service providers will have better data that allows them to serve people faster and more effectively.
- Systems such as foster care and health care will collaborate with KCRHA to prevent homelessness.
- More people will move inside, and have the housing, shelter, and services they need.



Every person deserves to have a roof over their head.





Go First Strategies For New Funding

- Expand Shelter and Emergency Housing
- Expand Medical Recuperation and High-Acuity Programs
- Pilot Cash Transfer Programs for YYA and Families
- Scale Diversion Programming
- Pivot from Severe Weather to Seasonal Shelter
- Funding for Staff Wages
- System Capacity Building