



System Performance Committee

Person-Centered Metric Development and Implementation Work Plan

Goal: Develop a Person-Centered Metric Aligned with the Full Frame Initiative Principles and Include it in the HMIS Outcomes Report

Objective 1: Develop and Validate Person-Centered Metric

Task 1: Conduct a comprehensive review of the Full Frame Initiative principles to ensure alignment with the metric development process and develop a conceptual framework.

Task 2: Identify key stakeholders, including individuals with lived experience, and gather their input through focus groups and interviews to inform metric development.

Task 3: Develop a validation plan, utilize existing data from HMIS, and analyze the results to ensure the metric accurately measures wellbeing and aligns with Full Frame Initiative principles.

Objective 2: Approve Data Collection and Integrate into HMIS

Task 1: Identify gaps in existing HMIS data necessary for capturing wellbeing-related indicator.

Task 2: Present findings to the System Performance Committee (SPC) and formalize the approval of new data collection through a transparent vote process.

Task 3: Collaborate with HMIS team to develop specifications for integrating new data collection into the HMIS platform and ensure alignment with metric goals and Full Frame Initiative principles.

Objective 3: Update Clarity with Integrated Data Collection and Disseminate Outcomes Report

Task 1: HMIS lead defines the scope of work for integrating new data collection into the Homeless Management Information System.

Task 2: conduct testing and provide training and support to ensure accurate data capture.

Task 3: Compile data collected using the person-centered metric into the outcomes report format, conduct analysis, and collaborate with stakeholders to review, finalize.

Task 4: Establish mechanisms for ongoing monitoring and evaluation of the impact of the metric, collect feedback from stakeholders, and use it to inform iterative improvements to the metric and its integration into future reporting processes.