



2024 Local Rating and Key Indicators

HMIS data was pulled for the operating period 4/1/23 to 3/31/24. This data will be used to assess project performance according to the key indicators that populate the Annual Performance Review (APR). Additional efficiency and effectiveness measures will also be considered. The following review elements were approved by the Seattle-King County CoC System Performance Committee.

The CoC will assess projects in six categories, outlined as follows:

2024 Indicator Measures		Up to 126 points
1. Movement to Housing: Measured against HUD standards and local performance targets for persons obtaining or maintaining housing.		
PSH: % remaining in PSH for at least 12 months	Meets or exceeds = 15pts	Up to 15
TH: % moving to PH (zero points if less than 50%). Full points to meet/exceed system target of 85%	Nearing goal = 10 pts	
RRH: % moving to PH (zero point if less than 50%). Full points to meet/exceed system target of 85%	Does not meet expectations = 5pts	
Bonus: % TH to PH in 90 days or less % PSH moving to other PH destinations % RRH moving to PH in 30 days or less	Full points: meets threshold. No partial points.	5

<p>Extent to which the project is meeting system expectations for length of stay: PH: Participants stay at least 12 months or move to other permanent housing TH: The project meets or exceeds performance targets</p> <p>Single Adult Target = 90 days Family Target = 90 days Young Adult = 180 days RRH: Participants meet or exceed system target of 120 days</p>	<p>Full points = meets or exceeds system target.</p> <p>No partial scores.</p>	5
<p>Extent to which participants exit to a known destination.</p>	<p>Full points = Less than 5% of clients that exit to "unknown".</p> <p>No points if more than 5% exit to "unknown".</p>	7
<p>The extent to which persons who exit homelessness to permanent housing destination return to homelessness meets or exceeds system target for program and population type.</p>	<p>Full points = meets or exceeds system target.</p> <p>No partial scores.</p>	5
<p>2. Income Progress: Measures the extent to which participants show positive changes in income</p>		
<p>Exits with Earned Income: Extent to which adults in the program exit with employment income</p>	<p>Full points = More than 20% exited with earned income.</p> <p>No partial scores</p>	3
<p>Exits with non-earned income: Extent to which adults in the program exit with cash income from other sources (e.g. TANF, SSDI) or non-cash (e.g. EBT, Medicaid)</p>	<p>Full points = More than 95% exited with non-earned income.</p> <p>No partial scores</p>	3
<p>No Financial Resources: Extent to which no more than 10% of participants exit with "no financial resources" (cash or non-cash)</p>	<p>Full points = Fewer than 10% exited with no income.</p> <p>No partial scores.</p>	3

3. Participant Outreach		
Proportion of Households served coming from streets and/or Emergency Shelter	Full points = 100% population served coming from homelessness. No partial scores.	10
4. HMIS Data Quality/Completeness: Measures complete/quality data reported in HMIS (this criterion is waived for confidential DV programs).		
No more than 5% reported missing/not collected etc., for data in any element (excluding Name, SSN, HIV /AIDS status)	Full Points = Less than 5% of universal data elements that are 'missing' - e.g. data not collected, client doesn't know, client refused. No partial scores.	7
5. HUD / System / Program Component Priority Measure		
Program Component Priority: Permanent Supportive Housing Project = 14pts Rapid Rehousing for Families, Individuals, and Young Adults = 12pts Joint Component Transitional Housing/Rapid Rehousing = 10pts Transitional Housing = 8pts Safe Haven = 8pts YHDP Support Services Only = 6pts	Full points based on component type. No partial points.	Up to 14
Program Population Priority: 100% of units are dedicated / prioritized for Chronically Homeless Persons = 3pts 100% of units serve Youth and Young Adults= 1pt 100% of units operate as “Recovery Based” Housing = 1pt 100% of units serve Elders and seniors = 1pt 100% of households are fleeing Domestic Violence or Sex Trafficking = 1pt	3 points = 100% of units dedicated to or prioritized for chronic homelessness 1 point = 100% dedicated to other population type	Up to 3

<p>Housing First Narrative = 5pts (Question Sets 3a and 3c)</p>	<p>5 = The agency provides clear description and documentation that identifies a Housing First model in alignment with HUD standards.</p> <p>3 = The agency provides a description and documentation that identifies a Housing First model but is not in full alignment with HUD standards.</p> <p>No Points = The agency provides a description and documentation that does not identify a Housing First model nor is in alignment with HUD standards.</p>	<p>5</p>
<p>Program Termination & Low Barrier Housing Narrative = 5pts (Question Set 3b and 3d)</p>	<p>5 = The program provides clear description and documentation that identifies a low barrier service model and supports minimizing program termination in alignment with HUD standards.</p> <p>3 = The program provides a description and documentation that identifies a low barrier service model and/or supports minimizing program termination but is not in full alignment with HUD standards.</p> <p>No Points = The program provides a description and documentation that does not identify low barrier services and/or</p>	<p>5</p>

	supports to minimize program termination nor is in alignment with HUD standards.	
Participant Engagement/Feedback Narrative = 5pts	<p>5 = The program solicits qualitative and quantitative feedback more than once a year and provides clear examples of how they have changed practices based on feedback and engagement.</p> <p>3 = The program solicits feedback once a year but does not provide examples of how they have changed practices based on feedback and engagement.</p> <p>No Points = The program does not solicit or incorporate participant feedback.</p>	5
Lived & Living Experience = 5pts	<p>5 points = The agency has at minimum 1 dedicated board seat for a person actively receiving services from the organization and 1 filled seat for someone with past lived experience.</p> <p>3 points = The agency has 1 dedicated and filled board seat for someone with lived experience.</p> <p>1 point = The agency has 1 dedicated board seat for someone with lived experience. Seat is not filled.</p>	5

	0 points = The agency does not have a dedicated board seat for someone with lived experience.	
BONUS Lived & Living Experience = 2pts	Full points if the board seat for a person actively receiving services from the organization is currently filled. No partial points.	2
Racial Equity Narrative = 5pts	5 points = The agency names and describes specific actions taken to increase racial equity in the project. 3 points = The agency gives a general or blanket statement on racial equity but does not include a specific action. 0 points = The agency provides no clear statement or action on increasing racial equity in the project.	5
BONUS: Racial Equity = 2pts Agency submits a currently implemented policy on Diversity, Equity, Inclusion and Belonging.	Full points based on submission of a fully implemented policy. No partial points.	2
LGBTQIA2S+ Narrative = 5pts	5 points = The agency names specific actions taken to increase LGBTQIA2S+ equity in the project.	5

	<p>3 points = The agency gives a general or blanket statement on LGBTQIA2S+ equity but does not include a specific action.</p> <p>0 points = The agency provides no clear statement or action on increasing LGBTQIA2S+ equity in the project.</p>	
<p>BONUS: Inclusive Intake Process = 2pts</p>	<p>Full points for projects that include space for participants to indicate pronouns.</p> <p>No partial points.</p>	2
<p>6. <u>Project Efficiency and Effectiveness Measure</u></p>		
<p>Project Expenditures: Extent to which the project spent down 100% of HUD funds.</p>	<p>3 points = Underspend is less than or equal to 10%</p> <p>1 point = Underspend is over 10% and less than 25%</p> <p>No points for underspend over 25%</p>	3
<p>Occupancy: Extent to which the project maintains capacity/occupancy. Note: RRH scores are determined by move-in rate.</p>	<p>5pts = Occupancy of 95% or more (RRH based on move-in rate)</p> <p>3pts = Occupancy of 90-94% (RRH based on move-in rate)</p> <p>2pts = Occupancy rate of 85-89% (RRH based on move-in rate)</p>	5

	No points for less than 85% occupancy (RRH based on move-in rate)	
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