

Coordinated Entry

Coordinated Entry Committee Presentation September 26th, 2024

Agenda

- Current CE system operations
- Brief historical overview of Coordinated Entry system improvements



What is available in CE?

- Some but limited emergency shelter
- Transitional Housing
- Rapid Rehousing
- Permanent Supportive Housing



Current System Operations

- Housing resources posted daily
- Access open to any person enrolled in the Coordinated Entry System Program (CESP)
- Microsoft Teams channel used for communications and unit posting
- Smartsheet form to make nominations
- Nominations tie-broken and referrals sent daily



Access

- RAP sites
- Shelters, outreach, day centers, drop in centers
- Anywhere there are programs with HMIS access and CE Assessors on staff



Assessment

- The assessment we use for our annual data reporting to HUD is the Housing Triage Tool (HTT)
- Housing Needs Form (HNF) is a needs assessment used to incorporate client voice into the housing process
- CESP is HMIS program that denotes whether someone is "enrolled in Coordinated Entry"



Prioritization

- 5-tiered system
- Active, approved Mobility Request
- Those who were on the Priority Pool list as of 4/17/2023
- Length of time in the current episode of homelessness
- Those who are attempting to flee DV/IPV
- Those who are unsheltered
- This is a cascading system



Navigation

- Service connection necessary
- Currently, navigation services are scarce
- RAP sites enroll, but does not necessarily translate into connection to navigation services
- Case conferencing/office hours held daily for each population



Referral

- Warm hand-off emails
- Referral is sent on HMIS
- Once these are sent, work largely shifts to navigator/provider
- Households should have vital, disability, and homelessness documentation prepared for application



CESP Enrollment, HTT and HNF. Ensure information is correct in HNF for service match and preference.



Work with client towards document readiness to complete a housing application



Review units carefully for eligibility and services offered to determine best service match for client.



Attend office hours for questions about resource service match or eligibility requirements.



Navigate client to resource.



Upon referral, warm hand off email with housing provider. It is your responsibility to follow up.



Continue nominating till client gets the resource.



Nominate to appropriate resources.



History of CE System Improvements



First iteration of Coordinated Entry

- "Coordinated Entry for All"
- Pre 2017: Family and Young Adult resources only
- CE operations staff would contact everyone in the system by priority
- If household accepted, they would be referred



Coordinated Entry for All

- Case conferencing
- Began in February 2017
- VI-SPDAT
- Grew to include single adults
- Clarity HMIS



COVID Prioritization

- October 2020, VI-SPDAT no longer used for prioritization
- HMIS data
- WA Medicaid
- WA Healthcare for the Homeless, Public Health Seattle & King County
- King County Behavioral Health and Recovery Division (BHRD)



Where we are now

- June 2023 COVID emergency ends, and so does COPRI (COVID Prioritization) access to King County Integrated Data Hub
- Spring 2023 retirement of the priority pool, beginning of expanded access to CE
- Beginning of current tiebreaking structure



Questions, discussion





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