



**COALITION  
ENDING  
GENDER-BASED  
VIOLENCE**



**KCRHA**  
King County Regional Homelessness Authority

# **HMIS Coordinated Entry Configuration for Survivors of Domestic Violence**

**Current Challenges in Domestic Violence Coordinated Entry (CE-DV) Reporting and Compliance, Solution**

Community Impact

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# Agenda

- Background
- Process
- Changes
- Recommendation
- Next Steps





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# Background

# Problem Solving

We are  
here.



# Comparison

Domestic Violence Coordinated Housing Access Point (DVCHAP)
Maintained and implemented by the Coalition Ending Gender-Based Violence
For DV housing services <u>only</u>
Uses assessment tool developed by DV providers in King County
Assessments are only submitted when there is an opening posted
Assessments are submitted via a secure submissions link (Dropbox)
Accessed through DV Hopeline or gender-based violence advocates in King County community-based programs.

King County's Coordinated Entry System
Maintained and implemented by the King County Regional Homelessness Authority (KCRHA)
For <u>all</u> housing services within the Continuum of Care (CoC), including youth and young adult programs
Uses a Housing Triage Tool and tie breaking system
CEA referrals are submitted on a rolling basis
Households are enrolled directly through the Homeless Management Information System (HMIS), which is accessible by housing providers within the CoC
Access through trained CEA assessors at agencies and at Regional Access Points.

## Current Challenges with Reporting and Compliance Domestic Violence Coordinated Entry (CE-DV)

- **KCRHA Funding Award:** KCRHA was awarded funding to implement a Domestic Violence Coordinated Entry (CE-DV) system, aimed at expanding CE services for DV survivors.
- **Grant Awarded to CEGV:** The Coalition Ending Gender-Based Violence (CEGV) was contracted to design and implement the CE process, including assessments, prioritization, and housing referrals.
- **Non-Compliant Process:** Prior to the grant, CEGV used a system for tracking DV-related data that did not fully comply with HUD standards, which require data to be tracked within a comparable database.
- **APR Submission Issue:** For the March 31, 2024 Annual Performance Report (APR), the CE-DV program was not set up within HMIS, preventing any data from being reported.
- **Past Reporting Method:** Historically, KCRHA submitted the same APR for both the mainstream CE program and the DV-related CE program.
- **Data Gaps in APR:** Due to the lack of a distinct CE-DV program in HMIS, the APR submission for the CE-DV project was missing the required data.

**Without proper system and reporting in place, KCRHA is at risk of non-compliance with federal reporting standards, which could impact future CE DV funding.**













# Who is involved?

Stakeholder	Status
KCRHA	KCRHA has completed requirements gathering and analysis for a recommendation
CEGV - VSPs	CEGV awarded \$60,000 budget with no ongoing funding source. Researching best practice implementation with bi-weekly KCRHA and vendor meetings on configuration options. Collaborating with VSPs for community input and buy-in.
VSPs	VSPs include DV-housing resource providers (currently active in HMIS) and other DV direct service providers who conduct referrals into CE-DV. VSPs inform the design, process, and flow of CE-DV.
Bitfocus	Currently working on finalizing cost estimates and configuration details, including admin support options and system build feasibility. Aiming for internal approval to proceed with system configuration
Department of Commerce	Needs to approve the integration of DV programs within HMIS and understand the implications for compliance with VAWA and other regulations. Needs detailed planning from KCRHA and CEGBV to move forward
HUD Field Office	Needs to be kept informed of system design, ensuring it aligns with HUD's regulatory requirements
SPC Committee	Will need to decide between parallel or integrated system configurations based on feasibility, costs, and operational impact.
CE Committee	



# DVCHAP Housing Providers

Transitional Housing	Rapid Re-Housing	Joint Component/ Bridge	Permanent Housing*
  	 	   	







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# Analysis

## Recommendations

- The CI team recommends configuring the current HMIS system to enhance the security of existing programs.
- This configuration would be in accordance with the Department of Commerce's guidelines, and it's more secure than the current guidelines require.
- A "walled-off" environment would be created, accessible only to DV providers.
- The CE-DV system would be able to operate with greater transparency.
- This approach would facilitate federal reporting and local analysis.
- It would establish a more secure process by standardizing agency procedures.
- Each DV agency would be responsible for their own data entry, reducing burden.



## Cont...

- Configuring the HMIS system in this way would create a foundation for future migration to a comparable database if HUD provides clearer guidance on securely sharing client data outside the HMIS.
- This setup would allow the system to adapt to future increases in funding or regulatory requirements changes.
- Maintaining a CE-DV Annual Performance Report (APR) within the HMIS framework would provide valuable insight into the program's performance.
- The APR would establish a baseline for tracking progress and assessing the system's effectiveness.
- This approach would help ensure that any future transition to a comparable database is based on a clear understanding of the system's needs.

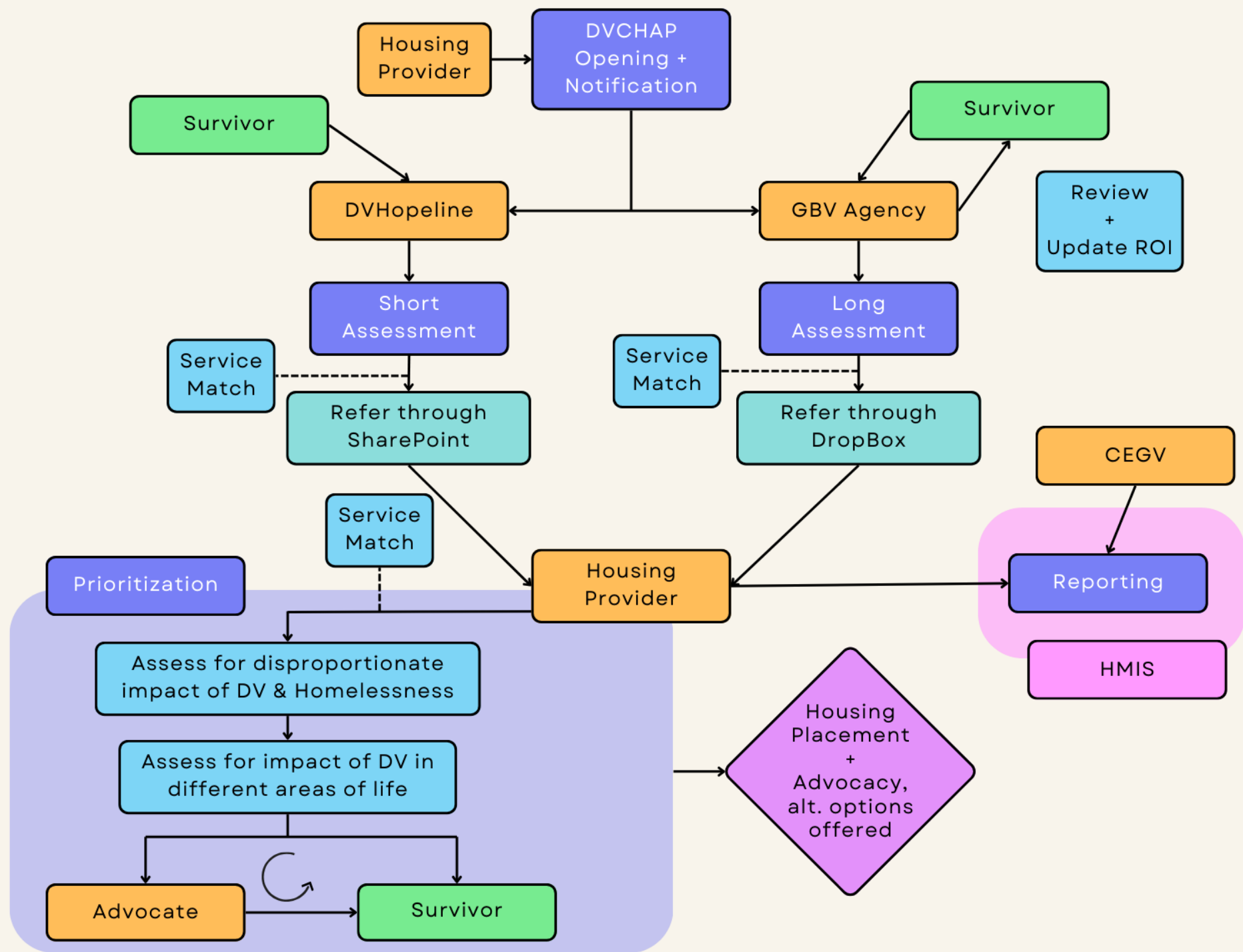




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# Conclusion

# Current DVCHAP





# Goals for CE DV

Maintain DVCHAP Guiding Principles

More efficient...

- Assessments
- Service matching
- Referral process
- Prioritization process
- Reporting process
  - APR

Improve:

- Assessment
- ROI handling
- Service matching
- Transparency

Long-term benefits of data collection

- System evaluation
- System improvement
- Policy influence
- Funding
- HUD compliance



# Next Steps

- **December:** DVCHAP, Clarity, WA Department of Commerce, Bitfocus & KCRHA Providers support the configuration
- **January:** Inform CoC board and Committees
- **February:**
  - BitFocus starts build-out
  - DVCHAP
    - Works with consultants to re-develop Assessment & ROI
    - Determine Mobility Transfer process
    - Review policies and community agreements
- **April:** Earliest BitFocus completes build-out
  - Launch on DVCHAP timeline
  - Support (training and TA) throughout implementation and continued







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