



KCRHA PROCUREMENT APPEALS PROCESS

An applicant may protest or appeal KCRHA's decision within five (5) business days of receiving written notification of an ineligible, incomplete, or unfunded proposal.

Grounds for Appeals - Only appeals involving the following issues will be considered:

- Violation of policies established in this funding opportunity.
- Failure to adhere to guidelines or published criteria and/or procedures established in this funding opportunity.

Appeal Format and Content - The applicant must file an appeal within the required deadline and follow the proper format. All appeals shall be in writing and include:

- 1) Agency name, mailing address, phone number, and name of individual responsible for submission of the appeal.
- 2) The specific funding opportunity title.
- 3) The specific action or decision being appealed.
- 4) The grounds for the appeal, including specific facts.
- 5) Request relief or corrective action.
- 6) Statement of efforts made within the funding process schedule to resolve the issue, including asking questions, attending information sessions, seeking clarification, and otherwise alerting KCRHA to any perceived problems; and
- 7) Signature of the Agency's Executive Director or similar level agency management staff.

Appeals must be processed in the KCRHA grant management system, Salesforce. KCRHA is not responsible for ensuring that an appeal is received within the 5-day deadline.

Response to Appellant Organizations:

The Chief Program Officer (CPO) at KCRHA will review the written appeal and may request additional oral or written information from the appellant organization. A written decision by KCRHA's CPO will be made within five (5) business days of the receipt of the appeal. This decision shall be delivered in writing by email to the individual making the appeal and the Agency's Executive Director or similar level agency management staff who signed the appeal. The CPO's decision is final.