



KCRHA

King County Regional Homelessness Authority

A Year of Impact: System Performance Committee 2024 Year End Recap

Shared Consciousness January 14, 2025

Agenda

- HMIS System Highlights
- HMIS Trainings
- Community Impact Focus Areas
 - HMIS Lead Accomplishments
- System Performance Committee Focus Areas
 - SPC Accomplishments
- Reflections
 - What went well?
 - What did not go well?
- Next Steps



HMIS System Highlights

- Committee quorum all year
- 11 Meetings (1 cancellation for severe weather)
- 549 new users onboarded in 2024, reflecting sustained system engagement.
- 76 new programs launched in 2024, a **31% increase** from 2023.
- 22,113 client profiles created in 2024, maintaining parity with 2023's 22,023.
- 12 Monthly Provider Focused Newsletters
- Met all HMIS training requirements in workplan for HMIS users



System Growth

User/Program/Client Profile Records Added by Year

New Users Added by Year			
	CoC Code	Added Year	Staff
1	WA-500	2025	15
2	WA-500	2024	549
3	WA-500	2023	684
4	WA-500	2022	713
5	WA-500	2021	472
6	WA-500	2020	451
7	WA-500	2019	491
8	WA-500	2018	505
9	WA-500	2017	446
10	WA-500	2016	1,129
Totals			5,455

New Programs Added by Year			
	CoC	Added Year	Programs
1	WA-500	2025	2
2	WA-500	2024	76
3	WA-500	2023	58
4	WA-500	2022	55
5	WA-500	2021	48
6	WA-500	2020	39
7	WA-500	2019	39
8	WA-500	2018	79
9	WA-500	2017	40
10	WA-500	2016	236
Totals			672

New Client Profiles Created by Year			
	CoC Code	Date Created Year	Count Client IDs
1	WA-500	2025	484
2	WA-500	2024	22,113
3	WA-500	2023	22,023
4	WA-500	2022	18,044
5	WA-500	2021	14,849
6	WA-500	2020	15,891
7	WA-500	2019	22,577
8	WA-500	2018	24,384
9	WA-500	2017	27,065
10	WA-500	2016	27,261
Totals			194,691



Community Impact

Focus Areas

- CI Development & Organization
- Analytics
- Product & Data Development
- HMIS Governance & Management
- Reporting & Research



Trainings

2023 Training & Support Calendar

	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC
Topic Specific		Updated CE Assessor Workflow Training (as needed)	Documenting and Client Consent & ROI in HMIS	Outreach Module Training #2 (General KC Community)	Report Library Training	CE & HMIS Overview Training		DV & HMIS	2024 Data Standards Training	Chronic Homelessness Training	HMIS data entry for small agencies	Data Quality Topics that support Federal Reporting, or Office Hour Sessions
Agency Forums	Qtrly Leads Mtg			Qtrly Leads Mtg			Qtrly Leads Mtg			Qtrly Leads Mtg		



2024 HMIS Lead

CI Department Organization

- Renewed Bitfocus Contract for HMIS
- Applied for \$1.5 million HMIS grant
- Developed Reporting Calendar
- Improved Data Requests
- Developed Reporting Calendar
- Hired a new DMT Coordinator

Analytics

- Successfully HMIS dashboard
- Processed ~100 data requests
- Created the PIT report with analytics
- Developed new NOFO scoring criteria

HMIS Governance

- Approved bed inventory configuration
- Approved data quality policy
- Review DV Coordinated Entry Configuration
- Supported the Wellbeing Blueprint pathway
- Recruited and trained new committee members
- Boards & committee Alignment
- Onboarded Anything Helps

- Secured funding and launched the Youth BNL
- Create Access and Engagement Workgroups to improve CE and system front-end
- Continued VBNL development and refactoring

Product Development

- Launched inventory with providers
- Shelter subtype completion
- ROW alignment and reporting
- Developed and presented FCS processes and updates

Data Development

- Point-in-Time Count
- Housing Inventory Count
- System Performance Measures
- Coordinated Entry APR
- Completed LSA
- Two published PIT reports with UW

Reporting & Research



System Performance Committee

Focus Areas



Annual Workplan

Federal Reporting
Evaluation



Policy

Policy & Procedure
Reviews



HMIS Oversight

HMIS lead compliance



Committee Membership

Partnership collaboration



2024 Deliverables Completed

- Approved Annual Workplan
- Approved bed inventory configuration
- Approved data quality improvement policy
- Reviewed HMIS Lead checklist
- Review DV coordinated entry Configuration
- Supported the Wellbeing Blueprint pathway
- Recruited new committee members
- Boards & committee communication & alignment
- Oversight of Appeals: Anything Helps





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