KCRHA
King County Regional Homelessness Authority

Coordinated Entry

Updates for the CoC Board 04/02/2025

Agenda

- CE Updates
  - 2025 Workplan

- Time for questions

Developing the Workplan

- Used data, input from both quantitative and qualitative analyses of CE

- Both published in 2021

- Used community input and feedback from community via our front-of-house staff

- S.W.O.T. analysis

- SMART framework

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2025 Workplan Goals

- Review Coordinated Entry policies & procedures

- Define differences between internal transfers and CE Mobility Requests

- Coordinated Entry Evaluation

- Re-convening the population-based leadership teams (e.g. SALTe)

- Addressing system components; access, assessment, prioritization, referral

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Review CE P&P

- Should happen periodically

- New leadership, good time to review

- Opportunity to identify areas for update and discussion with CEC

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Mobility Request vs. internal transfer

- Internal: Within one agency, if someone is already housed
- Mobility Request: Needing to be transferred out of agency
- Past CE policy and procedure did not outline differences specifically
- Need to support agencies navigate these transfers

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Coordinated Entry Evaluation

- Large undertaking!

- Partnership with Research and Data team (formerly "Community Impact")

- Key performance indicators: enrollments, assessments, pending referral data, denials, placements, length of process

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Population-based Leadership Teams

- Places to promote community collaboration
- Notice overall trends from a provider leadership-level, discuss
- Solicit feedback on system performance from community

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System Components

- Work closely with CEC to develop improvements for:

- Access – HMIS vetting policy for providers to become access points

- Prioritization – CEC working on reviewing current tiebreaking policy