



KCRHA
King County Regional Homelessness Authority

Understanding System Performance Measures: A HUD Federal Report Overview

Research and Data, KCRHA

Goals:

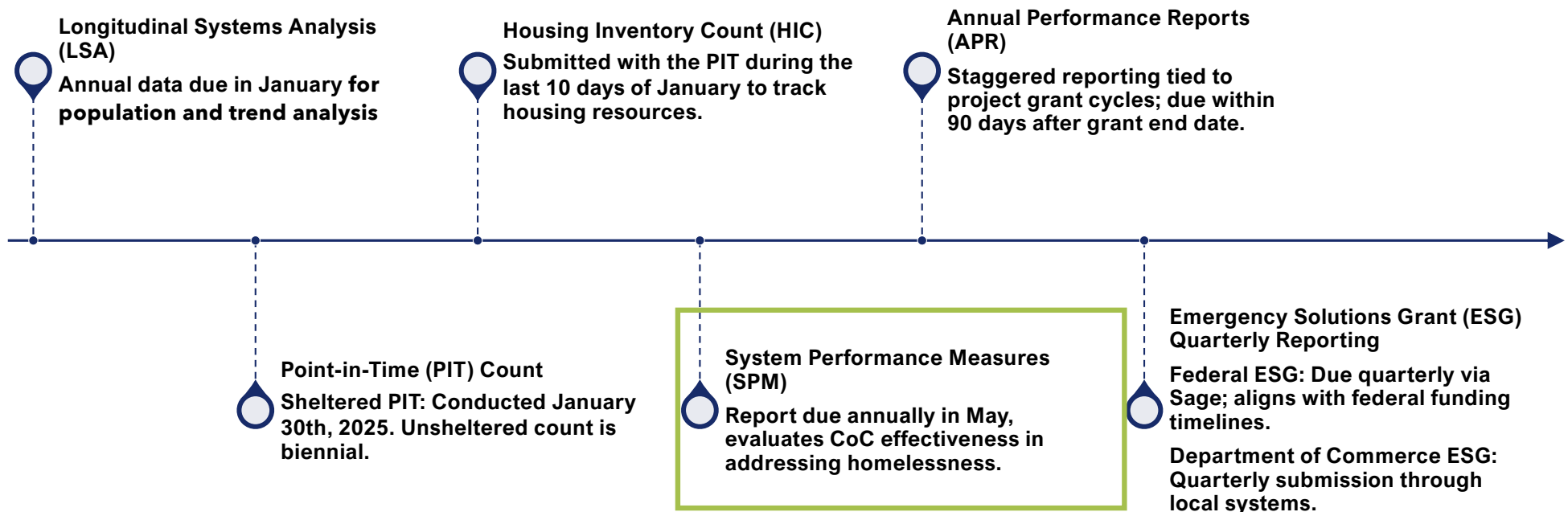
Enhance Understanding: Provide CoC Board members with a clear overview of the System Performance Measures (SPM) report, focusing on Measure 2 (Returns to Homelessness) and Measure 7 (Successful Placement and Retention).

Facilitate Informed Discussion: Create space for advisory board members to ask clarifying questions and deepen their understanding of how the measures reflect system performance.

Support Strategic Use of Data: Identify ways the CoC Board can leverage the SPM report to inform policy decisions and strengthen the region's homelessness response.



Federal Reporting Calendar



System Performance Measures

Measure 1 & 7

What's measured

Length of time homeless

Exits to permanent housing

First time homeless

Returns to homelessness

Income growth and employment gains

Critical Data Elements

Project start and exit dates

Exit destination

Project start and exit dates

Re-enrollment data

Income & sources at entry, annual, and at exit



Measure 1:

Length of Time Persons Remain Homeless

- Assesses goal of achieving quick and stable housing for Participants
- Encourages communities to quickly re-house Participants
- Helps to discover Participants who have been homeless for long periods of time (detecting outliers)



Measure 1:

Length of Time Persons Remain Homeless

1. Add up time spent in *ES* and/or *SH* by each Participants during reporting period (days)
2. Divide total from **step 1** by total days to obtain *Average*
3. Calculate Median of days for all persons included (*50th percentile value*)



Measure 1(a):

Length of Time Persons Remain Homeless

- Separated into *Measures 1.1* and *1.2*
 - *1.1* does **not** include time spent in *TH*
 - *1.2* includes time spent in *TH*
- *Median* indicates *anticipated* time for any given person
- *Average* detects *very long* or *very short* times (outliers)
- *Unsheltered* time not required by HUD, but... (next slide)



Measure 1(b):

Length of Time Persons Remain Homeless

- Includes *Unsheltered* time (estimates where available)
- Length of time reported directly by the Participants
- Collected *in addition to M1a* (not required by HUD)
- Incorporates Participants' stories (*self-reporting*) into estimates



KCRHA System Performance (M1)

Length of Time Persons Remain Homeless

Median LoT (from HMIS)			
Project(s)	FY 2022	FY 2023	Change
ES, SH	97	114	17
ES, SH, TH	118	133	15

Median LoT (from Assessment)			
Project(s)	FY 2022	FY 2023	Change
ES, SH	379	336	-43
ES, SH, TH	429	377	-52

- On average, there was an increase in the length of time individuals spent in shelters from FY 2022 to FY 2023 by 13 days.

- There was decrease in the average days individuals *reported* spending (**M1b**) experiencing homelessness, prior to their housing move-in. This could suggest improvements aimed at reducing homelessness the duration overall may be working despite an increase in the time spent in shelters.



Measure 7:

Successful Housing Placements

- Viewed with **M1** and **M2** to assess *solidity* of placements
- Measures *positive* exits, rather than *all* exits
- Measures movement through the continuum to *PH*, as well as placements from *street outreach*
- *Continuously collected* data is an important tool for assessing system effectiveness



Measure 7:

Successful Housing Placements

1. Add Participants currently in *ES*, *SH*, *TH*, and *PH-RRH* who exited in the current period
2. Add all Participants in *ES*, *SH*, *TH*, and *PH-RRH* who then *exited* to *PH*
3. Divide **step 2** by **step 1** for percent of *successful exits* to *PH*

Note: *7b.1* calculation shown, and *7b.2* further includes percent who *retained PH*, while *7a* focuses on *SO*



KCRHA System Performance (M7)

Successful Housing Placements

Exits to PH	FY 2022	FY 2023	Change
Total	8,392	8,891	499
Positive Exits	3,277	4,036	759
% Successful	39%	45%	6%

Retained PH	FY 2022	FY 2023	Change
Total	7,874	8,141	267
Positive Exits	7,556	7,842	286
% Successful	96%	96%	0%

- For *Metric 7b.1*, the percentage of successful exits to *PH* destinations from emergency shelters, *TH*, and *PSH* increased by 6%.
- For *Metric 7b.2*, the percentage of successful exits or retention in permanent housing remained consistent at 96%.



KCRHA System Performance (M7)

Successful Housing Placements

Exits from SO	FY 2022	FY 2023	Change
Total	3,623	4,551	928
Negative Exits	1,092	724	-368
Positive Exits	1,481	2,932	1,451
% Successful	71%	80%	9%

- *Metric 7a.1*, the percentage of successful exits from SO to PH destinations increased by 9%.
- **Data quality is extremely important** for this measure to be accurate and that exits and exit destinations are recorded accurately in the HMIS.



Discussion & Questions



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