

# Family Shelter Intake Line

KCRHA worked with Mary's Place to expand the use of the Family Shelter Intake Line to be available for anyone seeking shelter during severe weather.



# **Getting People to Shelter**

KCRHA also received 300 free Metro bus tickets and 50 Link Light Rail tickets that we distributed to specific partners whose clients needed easier, faster access to transit in order to get to shelter. These were distributed to residents in need in the City of Woodinville, Bothell, Burien, and in Seattle via the Unified Care Team. In addition,

duty staff at shelters had contact information to nearby shelters to coordinate referrals and transportation of overflow guests by taxis in real time. KCRHA was able to secure support from Metro Access vans on some nights to expedite the relocation of overflow arrivals at The Seattle Center, ensuring that no one was left out in the cold if they came to the shelter late.



More than 53,000 people experience homelessness in King County each year, with 9,810 people experiencing unsheltered homelessness according to KCRHA's 2024 Unsheltered Point-In-Time Count.

While the need exceeds current resources, strong coordination during this activation season helped bring many inside.



Over 750 beds/units were available citywide through year-round shelters, eight additional severe weather sites and one hotel voucher program:

- SODO Bay A (The Salvation Army): 35 beds operating January 12–29 and February 2–15
- Exhibition Hall: 140 beds operating January 12–17 and February 11–15
- Fisher Pavilion (Salvation Army): 120 beds operating February 2–10

City-owned properties were provided at no cost to KCRHA. People who showed up when the centers reached capacity got referred and provided transportation to nearby shelters that still had room including: LIHI Lakefront (40 beds), YouthCare: Orion Center (4 youth beds), Seattle Indian Center (4 beds, men only), Lake City Partners Ending Homelessness (hotel vouchers for up to 14 families/couples), Mary's Place Regrade (42 family members), Seaview United Methodist Church/Highline UMC (newly launched, 30 beds)

### **North King County**

For the second year under an ILA, cities including Shoreline, Lake Forest Park, Kenmore, Bothell, and Woodinville jointly funded the shelter at St. Dunstan's Church (capacity: 25), operated by the Urban League. This shelter was utilized by dozen repeated clients each night, and up to 25 on the coldest nights.

## East King County

Although KCRHA has no direct contracts here, we coordinated with cities and providers before the event and daily during activation. Severe weather shelters and hotel vouchers offered over 130 beds total.

- **Bellevue:** Sophia's Place The Sophia Way (10 beds for single adult women), Eastside Men's Shelter Porchlight (25 beds for single adult men This shelter saw a 20-person overflow, those guests were referred/transported to Seattle-based shelters), Mary's Place (up to 47 family members per night), Lake Washington UMC Safe Parking: 60 people in vehicles, hotel vouchers
- Kirkland: New Bethlehem Shelter Catholic Community Services (Families with Children), Willows Youth Services Center - Friends of Youth (Young Adults age 18-24; 26 beds), City of Kirkland hotel vouchers at Baymont Inn (up to 20 rooms)
- Redmond: Muslim Community Resource Center-MAPS, Hotel vouchers for up to 14 families/couples
- Snoqualmie/Issaquah: Reclaim- 4 rooms + motel vouchers

### **South King County**

KCRHA coordinated efforts with the cities of Auburn, Burien, Kent, Federal Way, and Renton. They opened severe weather shelters, adding 200+ beds—each at or over capacity.

- Auburn: YMCA Arcadia Youth Shelter Year-Round Emergency Shelter (20 beds), Ray of Hope Resource Center Sundown Shelter (45 Year-Round Emergency Shelter beds & 16 Safe Parking spots), Ray of Hope Overnight Warming Center (room for 45-60 people to come inside and warm up (no beds/cots)
- Federal Way: FUSION (40 beds)
- **Burien:** Highland United Methodist Church (50 beds (frequently saw 70 each night), Mary's Place Burien Family Shelter (up to 17 family members)
- Kent: Holy Spirit Catholic Church gym volunteer staff (40 beds)
- Renton: St. Anthony's Rec Hall REACH Renton (40 beds (frequently saw 70 each night)
- SeaTac: YWCA of Seattle King County (Hotel vouchers for up to 55 families)
- Maple Valley: Vine Maple Place Year-Round Emergency Shelter, families with children only

#### **Additional Resources**

- Warming Spaces: King County and Seattle Libraries, Sound Transit's Union Station, The Armory at Seattle Center, and day centers
- Health Outreach: Seattle Fire's Health One and Public Health transported individuals to shelters
- Daily Coordination: KCRHA hosted daily regional calls, updated info online, and printable outreach materials

KCRHA thanks all partners who helped bring people in from the cold.