



**KCRHA**

King County Regional Homelessness Authority

# **Coordinated Entry Updates**

Coordinated Entry Committee

Septmeber 25, 2025

# Nomination Quality Project: Summary

- The purpose of the Coordinated Entry Nomination Quality Trainings project is to train service providers, specifically CE Assessors, to become more efficient at the housing nomination process



# Outcomes

- CE assessors are more selective about nominations
- An efficient nomination process with quality nominees that can be matched to the appropriate resources
- Increase in reports from providers that referrals who are sent to them are for positive service matches
- Decrease in the number of nomination denials due to inappropriate service matches, or missing/inaccurate Housing Needs Forms
- Clients will benefit from the nomination process becoming more streamlined. They will be housed in the appropriate resources, which can help them remain housed permanently



# Content

- Quick reference guides
- Nomination Quality Trainings:
  - #1 – Documentation
  - #2 – Making nominations using the Smartsheet form
  - #3 – Service matching



# Key Dates

- Training #1 launched today! 2 and 3 on 10/2 and 10/9
- Our main Assessor Credential Training happens once per month
- Supplemental Nom Quality trainings will happen once per month, ~2 weeks after ACT



# Continuous Quality Improvement

- CE Staff will monitor and provide feedback for CE Assessors and teams experiencing challenges with the system, recommend training
- Celebrate Assessors and teams who excel





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