2026 Property Management Request for Letters of Interest Questions & Answers

Posted: October 21, 2026

Updated: October 30, 2027

Last day to submit questions to RFP@KCRHA.org: October 27, 2026

Where can I find the Information Session recording and slide deck?

- The Information Session recording will be posted to KCRHA's YouTube Channel in 2-3 business days.
- The Information Session slide deck can be viewed here.

May an applicant meet the three year property management experience requirement through a named property management partner or subcontractor, with the applicant providing resident facing and supportive services coordination?

- No, the three-year property management experience requirement cannot be met through a named partner or subcontractor. This opportunity is specifically for property management services, and the responding organization must demonstrate the required experience and capacity to provide those services directly. An arrangement in which the applicant provides supportive services coordination and subcontracts the property management responsibilities would not meet this requirement.

Does this allocation represent the total operating budget for all responsibilities outlined in the RLOI, including two 24/7 front-desk personnel, security, maintenance, janitorial services, and administrative overhead? The scope outlined appears to require five individuals 24/7 to cover these duties. Are certain expenses funded separately through the property owner, supportive services provider, or other funding sources?

- The RLOI identifies $390,000 in anticipated funding for January–December 2027. Allowable expenses include property management salaries and benefits, security, maintenance, janitorial services, and indirect and/or administrative costs up to 15%.
- The preliminary scope specifies two 24/7 front-desk personnel; there is not a requirement for five individuals on duty around the clock across all functions. The scope may be further developed and refined through a subsequent RFP.