KCRHA
King County Regional Homelessness Authority

# System Performance Measures

FY2025 Results and Implications for 2027 Strategic Priorities

November 4, 2026

# Goals

- Understand HUD System Performance Measures
- Review Seattle/King County FY24 results and FY26 predictions
- Identify key areas of focus for 2027 CoC planning and oversight

# Data Sources

Measures are required by HUD and reported annually by all CoCs.

Results reflect system-level performance across participating projects.

Measures help assess inflow, system flow, housing outcomes, and housing stability.

These measures describe how the homelessness response system is performing rather than evaluating any single program.

# System Performance Measures

**1. Length of Time homeless**
- 1a. Length of time for those in Emergency Shelter (ES) and Safe Haven (SH)
- 1b. Length of time for those in ES, SH, and Transitional Housing (TH)

**2. Returns to Homelessness within 6, 12, and 24 months**
- 2a. Returns to homelessness within 6 to 12 months
  - 2a.1. Returns to Street Outreach (SO), ES, SH, and TH projects after exits to permanent housing destinations
  - 2a.2. Returns to SO, ES, SH, TH, and Permanent Housing (PH) projects after exits to permanent housing destinations
- 2b. Returns to Homelessness within 24 months
  - 2b.1. Returns to Street Outreach (SO), ES, SH, and TH projects after exits to permanent housing destinations
  - 2b.2. Returns to SO, ES, SH, TH, and Permanent Housing (PH) projects after exits to permanent housing destinations

**3. Number of Homeless Persons**
- 3a. Change in PIT counts of sheltered and unsheltered homeless persons
- 3b. Change in annual counts of sheltered homeless persons in HMIS

**4. Employment and Income Growth**
- 4a. Change in employment income during the reporting period for system stayers
- 4.b. Change in nonemployment cash income during the reporting period for system stayers
- 4.c. Change in total cash income during the reporting period for system stayers
- 4.d. Change in employment income from entry to exit for system leavers
- 4.e. Change in nonemployment cash income from entry to exit for system leavers
- 4.f. Change in total cash income from entry to exit for system leavers

**5. First Time Homelessness**
- 5a. Change in the number of homeless persons in ES, SH, and TH projects with no prior enrollments in HMIS
- 5.b. Change in the number of persons in ES, SH, TH, and PH projects with no prior enrollments in HMIS

**6. Homelessness Prevention and Housing Placement of Persons Defined by Category 3***

**7. Exits to Permanent Housing**
- 7a. Successful Placement from Street Outreach
  - 7a.1. Change in placements to permanent housing destinations, temporary destinations (except for a place not meant for humanhabitation), and some institutional destinations
- 7b. Successful Placement in or Retention of Permanent Housing
  - 7b.1. Change in exits to permanent housing destinations
  - 7b.2. Change in exit to or retention of permanent housing

*Measure 6: Only CoCs that have been approved by HUD to serve families with children and youth defined as homeless under other federal laws are required to complete Measures 6a, 6b, and 6c.

# The System Performance Measures

| System Flow | Housing Stability | Inflow | Economic Mobility |
|---|---|---|---|
| • 1. Length of Time Persons Remain Homeless<br>• 7: Successful Placement in or Retention of Permanent Housing | • 2. The Extent to which Persons who Exit Homelessness to Permanent Housing Destinations Return to Homelessness | • 3: Number of Homeless Persons<br>• 5: Number of Persons who Become Homeless for the First Time | • 4: Employment and Income Growth for Homeless Persons in CoC Program-funded Projects |

*Measure 6: Only CoCs that have been approved by HUD to serve families with children and youth defined as homeless under other federal laws are required to complete Measures 6a, 6b, and 6c.

# Measure 1: Length of Time Persons Remain Homeless

Status: RED

- **HUD Desired Outcome:** Reduction in the average and median length of time persons remain homeless.

| Median LoT (from HMIS) | | | | |
|---|---|---|---|---|
| Project(s) | National Median (2024) | 2023 | 2024 | 2025 |
| ES, SH | 43 | 114 | 119 | 124 |
| ES, SH, TH | 50 | 134 | 145 | 149 |

# Measure 1: Length of Time Persons Remain Homeless

Status: RED

- **NOFO Metric and Scoring**
  - **FY24:** 5% reduction from 2022 to 2023 (8pts)
  - **FY26:** A reduction from 2024 to 2025 (1pt)

| Length of Time | |
|---|---|
| **FY24 Score** | **FY26 Prediction** |
| 0/8 | 0/1 |

# Measure 2: Returns to Homelessness

- **HUD Desired Outcome:** Reduction in the percent of persons who return to homelessness.

Status: YELLOW

| Returns to Homelessness (All Projects) | | | | |
|---|---|---|---|---|
| **Time Period** | **National Median (2024)** | **2023** | **2024** | **2025** |
| **In 6 months** | 7% | 7% | 7% | 6% |
| **In 12 months** | 10% | 11% | 10% | 10% |
| **In 24 months** | 16% | 16% | 15% | 15% |

# Measure 2: Returns to Homelessness

- **NOFO Metric and Scoring**

Status: YELLOW

  - **FY24:**
    - **A. Within 6 months:** Reduction of at least 1% or rate was 5% or less (3pts)
    - **B. Within 12 months:** Reduction of at least 1% point or rate was 10% percent or less (3pts)
  - **FY26:**
    - **A. 12 months:** Less than 7% or no more than 11% (3pts)
    - **B. 24 months:** Less than 8% or no more than 16% (3pts)

| Returns to Homelessness | | |
|---|---|---|
| **Measure** | **FY24 Score** | **FY26 Prediction** |
| **A** | 2/3 | 1/3 |
| **B** | 0/3 | 1/3 |

# Measure 3: Number of Homeless Persons

Status: RED

- **HUD Desired Outcome:** Reduction in the number of persons who are homeless.

| Number of Homeless Persons (HMIS Count) | | | | |
|---|---|---|---|---|
| | 2022 | 2023 | 2024 | 2025 |
| Total | 13,914 | 14,518 | 14,470 | 13,884 |

# Measure 3: Number of Homeless Persons

Status: RED

- **NOFO Metric and Scoring:**
  - **FY24:** 5% reduction in:
    - A. Sheltered homelessness (2pts)
    - B. Unsheltered homelessness (7pts)
    - C. Total homelessness (sheltered + unsheltered) (3pts)
  - **FY26:**
    - A. 20% reduction in unsheltered homelessness (year-over-year) (5pts)
    - B. Consecutive reductions in unsheltered homelessness (2023-2025 and 2025-2026) (4pts)
    - C. Overall reduction in unsheltered homelessness (2023-2026) (3pts)
    - D. 5% reduction in chronic homelessness (2025-2026) (3pts)
    - E. 20% reduction in total homelessness (sheltered + unsheltered, year-over-year) (2pts)

| Number of Homeless Persons | | |
|---|---|---|
| **Measure** | **FY24 Score** | **FY26 Prediction** |
| **A** | 2/2 | 0/5 |
| **B** | 0/7 | 0/4 |
| **C** | 3/3 | 0/3 |
| **D** | N/A | 3/3 |
| **E** | N/A | 0/2 |

# Measure 4: Employment and Income Growth

Status: RED

- **HUD Desired Outcome:** Increase in the percent of adults who gain or increase employment or non-employment cash income over time.

| Income Growth (Employment) | | | | |
|---|---|---|---|---|
| | N.M 24 | 2023 | 2024 | 2025 |
| Stayers | 6% | 3% | 3% | 3% |
| Leavers | 13% | 10% | 8% | 11% |

| Income Growth (Non-Employment) | | | | |
|---|---|---|---|---|
| | N.M 24 | 2023 | 2024 | 2025 |
| Stayers | 33% | 41% | 40% | 38% |
| Leavers | 20% | 31% | 26% | 28% |

# Measure 4: Employment and Income Growth

Status: RED

- **NOFO Metric and Scoring:**
  - **FY24:**
    - A. Employment income: improvement or 20%+ rate (2 pts)
    - B. Non-employment cash income: improvement or 50%+ rate (2 pts)
  - **FY26:**
    - A. 20%+ increased employment income (3 pts)
    - B. 25%+ of exits increased employment income (3 pts)

| Employment & Income | | |
|---|---|---|
| **Measure** | **FY24 Score** | **FY26 Prediction** |
| **A** | 0/2 | 0/3 |
| **B** | 2/2 | 0/3 |

# Measure 5: Number of Persons who Become Homeless for the First Time

Status: YELLOW

- **HUD Desired Outcome:** Reduction in the number of persons who become homeless for the first time

| First Time Homelessness | | |
|---|---|---|
| | ES-SH-TH 1st Time Homeless | ES-SH-TH-PH 1st Time Homeless |
| 2022 | 7,678 | 10,006 |
| 2023 | 7,882 | 10,587 |
| 2024 | 7,540 | 10,332 |
| 2025 | 6,858 | 9,592 |

# Measure 5: Number of Persons who Become Homeless for the First Time

Status: YELLOW

- **NOFO Metric and Scoring:**
  - **FY24:** Reduction in the number of first-time homelessness (1pt)
  - **FY26:** Reduction in the number of first-time homelessness by at least 20% (1pt)

| First Time Homelessness | |
|---|---|
| **FY24 Score** | **FY26 Prediction** |
| 1/1 | 0/1 |

# Measure 7: Successful Placement in, or Retention of, Permanent Housing

Status: GREEN

- **HUD Desired Outcome:** Increase in the percent of persons who exit to or retain permanent housing.

| Exits to Permanent Housing | | | |
|---|---|---|---|
| | Street Outreach | ES-TH-SH-TTH | PH |
| National Median (2024) | 40% | 37% | 96% |
| 2023 | 80% | 45% | 96% |
| 2024 | 76% | 48% | 94% |
| 2025 | 50% | 49% | 94% |

# Measure 7: Successful Placement in, or Retention of, Permanent Housing

- **NOFO Metric and Scoring:**

Status: GREEN

  - **FY24:**
    - A. 2% increase in exits to permanent housing, or achieve a 50% permanent housing exit rate (6 pts)
    - B. 1% increase in permanent housing retention/exits, or achieve a 96%+ retention/permanent housing exit rate (3 pts)
  - **FY26:**
    - A. 50%+ successful exits from ES, TH, and RRH (2 pts)
    - B. 20%+ exits to unsubsidized housing from TH, RRH, and PSH (2 pts)

| Employment & Income | | |
|---|---|---|
| **Measure** | **FY24 Score** | **FY26 Prediction** |
| **A** | 6/6 | 2/2 |
| **B** | 3/3 | 2/2 |

# Summary of Performance

| Measure | Status |
|---|---|
| 1. Length of Time Persons Remain Homeless | RED |
| 2. Returns to Homelessness | YELLOW |
| 3. Number of Homeless Persons | RED |
| 4. Employment and Income Growth | RED |
| 5. Number of Persons who Become Homeless for the First Time | YELLOW |
| 7. Successful Placement in, or Retention of, Permanent Housing | GREEN |

# Potential 2027 Areas of Focus



### Reduce Length of Time Homeless

Accelerate housing placements from shelter and outreach

Expand housing navigation and landlord engagement capacity

Improve prioritization and matching through Coordinated Entry

Reduce delays in document collection, inspections, and lease-up



### Improve Employment & Income Growth

Integrate employment services into housing programs

Focus on earned income growth for RRH and transitional housing participants

Improve data and annual assessments related to income

Track income outcomes as a routine performance metric



### Reduce Returns to Homelessness

Increase post-housing stabilization supports (employment, case management)

Improve housing retention monitoring and early intervention

Strengthen landlord mediation and flexible financial assistance

Analyze returns by population and project type to identify trends

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# Discussion

Which areas should receive the greatest strategic attention in 2027?

# Resources

- *System Performance Dashboard*. (2026, July 7). Tableau Public; Gaither Dynamic. https://public.tableau.com/app/profile/gaither.stephens3473/viz/SystemPerformanceDashboard_17416329203990/Dashboard
- WA-500 FY24 System Performance Measures
- WA-500_2026 HDX Competition Report

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